Information and Regulations for Students

THE GREY BOOK | FEBRUARY 2021

This book is a guide to the terminology, fees, facilities, and people of St Edmund Hall, and lets you know who to turn to for help or guidance.

It is also a guide to the rules of the College. As students of the Hall, you undertake to obey our academic and domestic regulations. This book contains a summary of those regulations.

The information is correct as at the above date. Regulations are continually updated and the current version will always be available from the College website.
During a pandemic where the College operates under extra regulation from the Government and guidance from the University and Conference of Colleges, we need to impose certain restrictions and modify our usual way of functioning. Such changes will be displayed on the College website and you are expected to comply with any such change of ways of working.

The authoritative source of these changes is the college Covid-19 webpage https://www.seh.ox.ac.uk/covid-19-updates

This page is updated regularly. You should always refer back to this page to get the latest version of any document linked on it. Two of these documents are highlighted here:

1) The **Student Q & A** contains the changes to our usual way of functioning. This document should be read in conjunction with the information contained in this Book.

2) The **COVID-19 Student Behaviour Charter** has been signed by every student at Oxford University. It affirms your commitment to protecting the health of everyone within the college, University and wider Oxford community.

We expect students to respect and protect fellow students and staff, and to observe the new community rules and instructions as detailed in the documents on the college Covid-19 webpage; disciplinary consequences may follow if they do not.
# Contents

1 Who’s Who ................................................................................................................................. 1
2 Equality of Opportunity ............................................................................................................... 3
3 Your Membership of the College ............................................................................................... 3
4 Terms, Weeks and Dates ............................................................................................................ 4
5 College Accommodation ............................................................................................................ 4
   5.1 Accommodation: an overview ............................................................................................ 4
   5.2 Undergraduate accommodation ......................................................................................... 5
   5.3 Graduate accommodation ................................................................................................. 7
   5.4 Rental obligations and building maintenance ................................................................... 7
   5.5 Use of your room .............................................................................................................. 8
   5.6 Absence during Full Term ............................................................................................... 10
   5.7 Security and insurance .................................................................................................... 10
   5.8 Mail .................................................................................................................................. 11
   5.9 Domestic staff .................................................................................................................. 11
   5.10 No smoking ..................................................................................................................... 11
   5.11 Living out of College ...................................................................................................... 12
6 Undergraduate Academic Matters .......................................................................................... 12
   6.1 Examinations ..................................................................................................................... 12
   6.2 Tutorials, classes and non-academic activities ................................................................. 13
   6.3 Collections ....................................................................................................................... 14
   6.4 Unsatisfactory academic work .......................................................................................... 15
   6.5 Plagiarism ......................................................................................................................... 15
   6.6 Awards and prizes ............................................................................................................ 16
   6.7 Vacation study and vacation grants ................................................................................... 16
   6.8 College Advisers for undergraduates .............................................................................. 17
   6.9 Provision for undergraduates taking a year abroad ............................................................ 17
7 Postgraduate Academic Matters ............................................................................................. 18
   7.1 General postgraduate matters ......................................................................................... 18
   7.2 College Advisers for postgraduates .................................................................................. 19
8 Visiting Students ....................................................................................................................... 19
9 The Library ................................................................................................................................. 20
10 Computing Facilities ............................................................................................................... 21
11 The Chapel ............................................................................................................................... 22
12 Fees and Charges .................................................................................................................... 23
   12.1 Fees and charges summary ............................................................................................. 23
   12.2 Your fees and charges in more detail ............................................................................. 24
   12.3 Payment options ............................................................................................................. 26
13 Meals ........................................................................................................................................ 27
14 Financial Assistance ................................................................................................................ 29
15 Decanal Matters ....................................................................................................................... 30
   15.1 Health ............................................................................................................................... 30
   15.2 Personal problems and welfare ....................................................................................... 32
   15.3 Disabilities ....................................................................................................................... 33
   15.4 Acceptable behaviour .................................................................................................... 34
   15.5 Music and Noise ............................................................................................................ 35
   15.6 Safety .............................................................................................................................. 36
   15.7 Fire precautions ............................................................................................................. 37
   15.8 Guests ................................................................................................................................ 38
   15.9 Meetings, parties and events .......................................................................................... 39
   15.10 Freedom of speech ....................................................................................................... 40
   15.11 Harassment ................................................................................................................... 41
   15.12 Sexual Consent ............................................................................................................. 42
15.13 Concerns or complaints .............................................................................................................. 42
15.14 Drugs ........................................................................................................................................... 42
15.15 Alcohol ......................................................................................................................................... 43
15.16 Bicycles, motorcycles and cars .................................................................................................... 44
15.17 Miscellaneous regulations .......................................................................................................... 45
15.18 Disciplinary procedures and appeals ............................................................................................ 46
15.19 Disclosure of criminal convictions .............................................................................................. 47

16 Outside Commercial Interests ......................................................................................................... 47

17 Cultural and Sports Facilities ........................................................................................................... 47

18 Communication .................................................................................................................................. 48

Appendix 1: Unsatisfactory Academic Progress ...................................................................................... 49
Appendix 2: Fees and Charges ............................................................................................................... 50
Appendix 3: Confidentiality in Student Health and Welfare ..................................................................... 51
Appendix 4: Student Concerns and Complaints ..................................................................................... 52

About this book

- Throughout this book the term ‘we’ and ‘the College’ refers to St Edmund Hall as an organisational and regulatory entity.
- Throughout this book the term ‘you’ or ‘student’ refers to you as a Junior Member of the College.
- College Regulations may be altered during the academic year. Any alterations will be published on the College website.
- We will always assume you are familiar with the latest version of this book.
# Who’s Who

<table>
<thead>
<tr>
<th>Person</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The Principal</strong> (Professor Katherine Willis) is the head of the College; she chairs the Governing Body, and according to the Statutes ‘shall exercise a general supervision over the affairs and management of the College and over the discipline and well-being of its members.’ The Principal will see you on a confidential basis in the Lodgings any weekday during term by prior appointment made via her PA.</td>
<td>Via her PA, 79003 <a href="mailto:principals.pa@seh.ox.ac.uk">principals.pa@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Decanal team</strong> has responsibility for welfare and non-academic discipline. The Dean has overall responsibility, while the Junior Dean, Assistant Junior Dean and Sub-Deans are the principal enforcers of College regulations in the first instance, and also the first people to turn to in cases of emergency. It is essential therefore that you can identify them by sight and by name. The Junior Dean and Assistant Junior Dean take responsibility for the Queen’s Lane site, and the Sub-Deans for the annexes.</td>
<td>Photographs of and full contact details for the Decanal team can be found on the noticeboards in the Lodge and the Staircase V tunnel.</td>
</tr>
<tr>
<td><strong>Dean</strong></td>
<td>Professor Jonathan Yates</td>
</tr>
<tr>
<td><strong>Junior Dean</strong></td>
<td>Mr Timothy Delport</td>
</tr>
<tr>
<td><strong>Assistant Junior Dean</strong></td>
<td>Ms Shannon Russell</td>
</tr>
<tr>
<td><strong>Sub-Deans</strong></td>
<td>Mr Andrew Ramos (NSE)</td>
</tr>
<tr>
<td></td>
<td>Mr Abhimanyu Arni (WRM and Tamesis)</td>
</tr>
<tr>
<td><strong>The Finance Bursar</strong>    (Ms Eleanor Burnett) has overall responsibility for financial matters.</td>
<td>79056 <a href="mailto:finance.bursar@seh.ox.ac.uk">finance.bursar@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Domestic Bursar</strong>   (Dr Charlotte Sweeney) has responsibility for maintenance and development of the estate, IT, safety, security, catering and accommodation matters, which are dealt with by the Bursary, Lodge, IT and Maintenance Departments. The Domestic Bursar is also the College Fire Officer, Safety Officer and Disability Officer.</td>
<td>79005 <a href="mailto:domestic.bursar@seh.ox.ac.uk">domestic.bursar@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Finance Department</strong> (Staircase VI, first floor) deals with the collection of tuition fees and charges (known as Battels). The Finance Department is managed by the College Accountant, Mrs Stephanie Hanks.</td>
<td>79042 <a href="mailto:fees@seh.ox.ac.uk">fees@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Bursary</strong>           (Staircase VI, ground floor) deals with accommodation, catering, room bookings and other domestic arrangements.</td>
<td>79007 <a href="mailto:bursary@seh.ox.ac.uk">bursary@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Senior Tutor</strong>      (Professor Robert Wilkins) is responsible for the overall academic administration of the College.</td>
<td>Via the College Office, 79008 <a href="mailto:senior.tutor@seh.ox.ac.uk">senior.tutor@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Tutor for Admissions</strong> (Professor Robert Wilkins) is responsible for undergraduate admissions.</td>
<td>Via the College Office, 79008 <a href="mailto:admissions@seh.ox.ac.uk">admissions@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td><strong>The Tutor for Undergraduates</strong> (Professor Amy Zavatsky) is responsible for matters concerning the academic progress and welfare of undergraduate students, their examinations, and any changes of course. He is available to be consulted by undergraduates facing difficulties of any kind in their academic life.</td>
<td>Via the College Office, 79008 <a href="mailto:T4U@seh.ox.ac.uk">T4U@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>Person</td>
<td>Contact</td>
</tr>
<tr>
<td>-----------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>The <strong>Tutor for Graduates</strong> (Professor Richard Willden) is responsible for matters concerning the academic progress and welfare of postgraduate students, including applications to postgraduate courses.</td>
<td>Via the College Office, 79008 <a href="mailto:T4G@seh.ox.ac.uk">T4G@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>Tutor for Visiting Students</strong> (Dr Outi Aarnio) is responsible for all matters concerning Visiting Students, including enquiries and applications.</td>
<td>Via the College Office, 79008 <a href="mailto:outi.aarnio@seh.ox.ac.uk">outi.aarnio@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The College has two <strong>Senior Harassment Officers</strong> (Professor Karma Nabulsi Professor Mark Williams) who are available to any members of the College who wish to consult them or seek their advice or support.</td>
<td><a href="mailto:Karma.nabulsi@seh.ox.ac.uk">Karma.nabulsi@seh.ox.ac.uk</a> <a href="mailto:mark.williams@ell.ox.ac.uk">mark.williams@ell.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>College Office</strong> (Staircase V) is a key point of contact for students on a range of academic and related matters and is responsible (under the direction of the officers named above) for the administration of academic matters including admissions, reports, exam entries, and graduation ceremonies. The College Office is managed by the Academic Registrar (Mr Luke Bradshaw), who is supported by the Senior Academic Officer (Ms Melody Njoki) the Student Records Manager (Mrs Melanie Brickell) and the Academic Assistant (Ms Penelope Alden).</td>
<td>79008 <a href="mailto:college.office@seh.ox.ac.uk">college.office@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>Porters</strong>, under the direction of the <strong>Head Porter</strong> (Mr Lionel Knight) are responsible for the security of members of the College and controlling visitor access. In addition, they sort the mail and answer the College’s main telephone number. The Porters are also charged with enforcing College rules regarding acceptable behaviour and safety. Their direction on these matters should be taken, and any disputes brought to the attention of the Head Porter, Dean or Domestic Bursar on the next business day. If any other questions arise, a porter is on duty at the College at all times throughout the year.</td>
<td>Porters’ Lodge, 79000 <a href="mailto:lodge@seh.ox.ac.uk">lodge@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>Welfare Officer</strong> (Ms Clare Woolcott) is responsible for matters particularly concerning the welfare of students, including any harassment issues.</td>
<td>Staircase VI, first floor. See notices in the Lodge and the Staircase V tunnel.</td>
</tr>
<tr>
<td>The <strong>College Nurse</strong> (Ms Clare Woolcott) is a Registered General Nurse. She advises on a range of health and welfare issues.</td>
<td>Staircase VI, first floor, 79063 <a href="mailto:nurse@seh.ox.ac.uk">nurse@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>College Counsellor</strong> (Virginia Norman) is a qualified psychodynamic therapist. She provides support and psychological therapy for students.</td>
<td>Welfare room <a href="mailto:counsellor@seh.ox.ac.uk">counsellor@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>Chaplain</strong> (Revd Dr Zachary Giuliano) is pastorally available at any time to students of any or no faith.</td>
<td>Staircase IV, room 6</td>
</tr>
<tr>
<td>The <strong>Senior Treasurer of Amalgamated Clubs</strong> (Professor Roger Benson) oversees the finances and general running of all the College’s non-academic clubs and societies.</td>
<td><a href="mailto:roger.benson@earth.ox.ac.uk">roger.benson@earth.ox.ac.uk</a></td>
</tr>
<tr>
<td>The Development &amp; Alumni Relations Office is responsible for all aspects of alumni relations, including events, networking and fundraising activities.</td>
<td>Staircase VI, first floor, 79055 <a href="mailto:aularianconnect@seh.ox.ac.uk">aularianconnect@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>IT Manager</strong> (Mr Andrew Breakspear) and <strong>IT Officer</strong> (Mr Ryan Trehearne) provide IT support for all the College sites.</td>
<td>Principal’s Lodgings Offices, 79044 <a href="mailto:help@seh.ox.ac.uk">help@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>Communications Manager</strong> (Mrs Claire Parfitt) is responsible for the College website and the design and organisation of internal and external College communications.</td>
<td>Development Office, 79366 <a href="mailto:communications@seh.ox.ac.uk">communications@seh.ox.ac.uk</a></td>
</tr>
<tr>
<td>The <strong>Librarian</strong> (Mr James Howarth) is responsible for the overall running of the Library. Together with the <strong>Assistant Librarian</strong> (Ms Sophie Quantrell), he provides assistance on all library-related matters.</td>
<td>Librarian, 79062 <a href="mailto:james.howarth@seh.ox.ac.uk">james.howarth@seh.ox.ac.uk</a> Librarian, 79091, <a href="mailto:library@seh.ox.ac.uk">library@seh.ox.ac.uk</a></td>
</tr>
</tbody>
</table>
2 Equality of Opportunity

At a glance:
- We will ensure that our equality policies comply with all statutory requirements.
- If you have any concerns, contact the Principal, Senior Tutor or Domestic Bursar.

The College welcomes diversity amongst its students, staff and visitors, recognising the particular contributions to the achievement of our ambitions that can be made by individuals from a wide range of backgrounds and experiences. We aim to provide education of excellent quality at undergraduate and postgraduate level for all students, whatever their background. In pursuit of this aim, we are committed to using our best endeavours to ensure that all of our activities are governed by principles of equality of opportunity, and that all students are helped to achieve their full academic potential.

This statement applies to recruitment and admissions, to the curriculum, teaching and assessment, to welfare and support services, and to staff development and training.

This policy statement is supported by equal opportunities policies and codes of practice for staff and students, the collegiate University’s statement on freedom of speech (https://www.ox.ac.uk/sites/files/oxford/field/field_document/Code%20of%20Practice%20on%20Meetings%20and%20Events.pdf) and its code of practice on harassment (http://www.admin.ox.ac.uk/eop/harassmentadvice/policyandprocedure/), the College’s policy and procedure on harassment and the College’s Single Equality Policy, which are set out on our website: https://www.seh.ox.ac.uk/policies-accounts-and-legal-documents

We will ensure that our policies comply with all statutory requirements. To this end we have a General Purposes and Bursarial Committee, chaired by the Principal, which has the responsibility of monitoring all our activities from the standpoint of equality of opportunity.

Any member of the College with concerns about equality of opportunity in relation to any of our policies or activities is urged to contact the Principal, the Senior Tutor, or the Domestic Bursar.

3 Your Membership of the College

At a glance:
- ALL students are Junior Members of our College and belong to the Junior Common Room (JCR).
- In addition, postgraduate students have their own Middle Common Room (MCR).
- College Fellows and other Senior Members belong to the Senior Common Room (SCR).

If you are an undergraduate, postgraduate or Visiting Student, you are a Junior Member of our College, and you belong to the Junior Common Room (JCR).

In addition, postgraduate students have their own Middle Common Room (MCR).

These common rooms provide a physical location and facilities and also act as representative bodies. The JCR and MCR elect their own Presidents and other officers to run their affairs and represent their interests at various levels.

The JCR and MCR are represented on many of our committees, including the Governing Body, when matters concerning students are to be discussed. There is also regular informal contact between College officers and Junior Member representatives.

Fellows and other Senior Members of the College belong to the Senior Common Room (SCR).

The JCR and MCR may affiliate themselves to the Oxford University Student Union and the National Union of Students, and send representatives to the meetings of those bodies at a university and national level.
4 Terms, Weeks and Dates

At a glance:
- The academic year is divided into three terms: Michaelmas, Hilary and Trinity.
- Each term lasts about eleven weeks, but undergraduates are taught in a shorter eight-week period called Full Term.
- College weeks start on a Sunday.
- The week preceding Full Term is called Noughth Week.

The academic year is divided into three terms, Michaelmas, Hilary and Trinity. Each of these terms officially lasts for a period of about eleven weeks but, for undergraduates and taught postgraduate courses, most teaching is scheduled during a shorter, eight-week period called Full Term.

The weeks of Full Term are referred to as First Week, Second Week, etc., and the week preceding Full Term is called Noughth Week. Note that undergraduate students must be in residence in Oxford no later than noon on the Thursday of 0th week each term (see 5.2, below).

College weeks start on a Sunday, not a Monday.

Dates of Full Term: 2020-21
- Michaelmas: Sun 11 October to Sat 5 Dec
- Hilary: Sun 17 Jan to Sat 13 Mar
- Trinity: Sun 25 Apr to Sat 19 June

Dates of Full Term: 2021-22
- Michaelmas: Sun 10 October to Sat 4 Dec
- Hilary: Sun 16 Jan to Sat 12 Mar
- Trinity: Sun 24 Apr to Sat 18 June

Term dates for future years can be found on the University website at: https://www.ox.ac.uk/about/facts-and-figures/dates-of-term.

5 College Accommodation

5.1 Accommodation: an overview

At a glance:
- The right for you to occupy a College room is conditional on you remaining a member of the College and on your complying with the rules of the college, especially those concerning room use.
- If you are entitled to vote, and wish to vote in Oxford, it is up to you to register yourself.

The College complies with the Universities UK Code of Practice for the management of student housing.

College accommodation sites

College accommodation is situated at:
- Our main site in Queen’s Lane
- Norham Gardens and Crick Road (NSE)
- The Tamesis Guest House and neighbouring houses (Circus Street)
- The William R. Miller Building (WRM) in Dawson Street
- A selection of houses, predominantly in East Oxford

NSE, Tamesis and WRM are within walking distance of our Queen’s Lane site.

All first-year undergraduates (freshers) will automatically be offered College rooms on our Queen’s Lane site. Other students may be accommodated on one of the College’s sites according to the following order of priority (decided by a ballot):
- All third year students and fourth-year modern linguists/Law with Law Studies in Europe
- Other fourth-year students
- Second-year students.

We reserve the right in certain circumstances to remove students from the ballot, or otherwise modify their position, when allocating rooms.
Occupation and relocation
With the exception of some graduate accommodation, College rooms are for single occupancy only. The right for you to occupy a College room is in all cases conditional on you remaining a member of the College.

We reserve the right to move you to other accommodation when necessary. From time to time, buildings may be closed for refurbishment reducing the available accommodation. Infringement of College Regulations may result in an enforced change of room allocation, and serious or persistent cases to exclusion from College accommodation altogether.

Electoral register
In 2014, the UK electoral system changed to individual voter registration, meaning that universities can no longer register student voters even if they are living in university accommodation. For more details of how to register, see the Electoral Commission website (https://www.electoralcommission.org.uk/i-am-a/voter).

5.2 Undergraduate accommodation

At a glance:
- You must spend at least 42 nights per term in Oxford.
- At the beginning of the academic year Freshers must be in residence Sunday of Week 0.
- For all other terms, all undergraduates must always be in residence by noon on the Thursday of Week 0 of each term.
- You should remain in residence until the Saturday morning of Eighth Week.
- Permission for vacation residence is unlikely to be granted, unless you are a finalist.

University Residence requirements
The University requires that all students spend a certain minimum number of terms in residence in Oxford in order to qualify for their degrees (details can be found at https://www.ox.ac.uk/students/life/residency). If you are an undergraduate, this is usually nine or twelve terms, depending on the length of your degree.

For the duration of your undergraduate course you must spend a minimum of 42 nights per term in Oxford within six miles of Carfax, which is the junction of the High Street, St Aldate’s and Cornmarket Street. For students who hold senior status, this distance increases to 25 miles.

Dispensation can be sought from the University for illness or other good cause, in which case full details should be given to the College Office as soon as possible so that an application can be made on your behalf.

College Residence Requirements
St Edmund Hall requires that all first-year undergraduates live in College accommodation on the main site, unless there is good cause not to do so.

Cost of College accommodation
Details of our termly accommodation charge to cover room rent and services in respect of a standard College room for 2020/21 can be found in section 12.2.

If you are a fresher at the beginning of your academic year this fee will be slightly higher, as you will be charged extra for the additional nights that you need to be in residence before the start of Michaelmas Term.

Arrival (coming up)
The information detailed below applies to Michaelmas, Hilary and Trinity Terms and applies to all undergraduate accommodation at Queen’s Lane and the Tamesis and William R Miller buildings.

All undergraduate students must be in residence by noon on the Thursday of Noughth Week. Rooms are available from noon on the Sunday at the start of Noughth Week.

Freshers’ Arrival
For Michaelmas Term only, Freshers should arrive by Sunday of Noughth Week. (For the 2020/21 academic year this is 4 October 2020.)

International Freshers’ Arrival
International students may move in from 20 September if arriving from areas that require a 14 day isolation period. Prior agreement from the Bursary is required (accommodation.officer@seh.ox.ac.uk).

Early arrival
Please note that rooms will be in use prior to the Sunday of Noughth Week and therefore students cannot arrive prior to the dates listed above.
Late arrival
Permission to come up later than these dates must be obtained from your tutor(s) and the Tutor for Undergraduates in good time.

Departure (going down)
You should remain in residence until the end of Full Term (i.e. the Saturday morning of Eighth Week). You should not plan to leave College on the Friday of Eighth Week, as tutorials and classes may be arranged until 7pm that day. Permission to go down earlier than these dates must be obtained from your tutor(s) and the Tutor for Undergraduates.

If you do not vacate your room at the correct time on the date agreed with the Accommodation Manager, you will incur a £40 fine, in addition to the usual room rate for each night over-stayed.

College Events
Some College-wide social events, like balls and bops, may cause inconvenience. At times there will be interruptions to site access and noise from events. These events must be approved and announced well in advance.

College closed periods
The College is closed for two weeks of the year. These usually coincide with the weeks that include Christmas and Easter. Note that you will have to vacate your room during the College closed periods at all College accommodation sites, unless you are a Visiting or International Student.

Vacation residence: general
We are considerably dependent on revenue obtained by letting many of our rooms for conference and events during vacations. This revenue is essential for keeping down the level of charges to students.

If you wish to stay in College accommodation after the end of Full Term, or come into residence before the Thursday preceding Full Term, contact the Accommodation Manager in the Bursary before 3pm on the Friday of Fifth Week. Permission will only be granted for academic reasons.

If you apply later than that, the Accommodation Manager will try to meet your wish to remain, either in your own room or an alternative location. Because of the added workload, there will be an administrative charge of £20. If you stay in your room without permission, a charge of £40 will be levied, as well as the daily rate for additional nights.

Vacation grants
If you wish to remain in residence after the end of Full Term for academic reasons, you may be eligible to receive a vacation grant towards the cost of the extra days. Details of these grants, which are awarded automatically to eligible students, are available on the College website.

Vacation residence: Short Vacations
Permission to stay up after the end of Full Term during the Short Vacations will normally only be given if you are taking examinations, in which case your room must be vacated by 10am on the day following your last paper.

If you have a room on the Queen’s Lane site and you have permission to stay up over these vacations, you may be required to move to a different room. Vacation residence is considerably easier in NSE, WRM and Tamesis during the Short Vacations, because these buildings are not normally used for conferences at those times.

Vacation residence: Long Vacation
The end of the academic year is a particularly difficult time for our domestic staff, who must thoroughly clean and renovate virtually every residential room in the Queen’s Lane, WRM, and Tamesis sites in a very short space of time before the arrival of conference and other summer guests.

You will normally be expected to vacate your room on the Saturday of Eighth Week of Trinity Term. However, if you have permission, the following applies:

• If you are taking Mods or Prelims, you can remain in College accommodation until noon of the day following your last examination. If your last examination falls on the Saturday, you may remain until noon on the following Monday.

• If you are a Finalist, you may remain in College accommodation until 5pm on the Thursday following your Schools Dinner, if your Schools Dinner is on the Tuesday of Ninth week.

Storage and removal of belongings
If you are resident at our Queen’s Lane site, you will be required to remove all your belongings from your room during all vacations. International students can store items in the designated storage cupboards, providing they are adequately labelled with your name and the date of storage.

Permission may be granted by the Domestic Bursar for some belongings to be left in your room during the Short Vacations without charge, but only if the room is not required for conference or event use. If such permission is granted, your room will be locked and no access to it will be permitted during the agreed period.
You must empty your room of all your belongings over the summer. Storage cupboards are checked during the Long Vacation, and any items not boxed and clearly marked with a name and date will be disposed of by the College.

Any property that you leave in College is your responsibility and the College will accept no liability for loss or damage. When leaving College at the end of your final term, you must take all your belongings with you.

5.3 Graduate accommodation

At a glance:
- To qualify for your degree, you must meet the University of Oxford’s residence requirements.
- Graduate rooms are available for Michaelmas, Hilary and Trinity Terms including the vacations, until 31 August.

Residence requirements
If you are a graduate, the University requires you to spend a certain number of terms in residence in order to qualify for your degree. For most graduates, being in residence means living within 25 miles of Carfax, which is at the junction of the High Street, St Aldate’s and Cornmarket Street. The number of terms you will be expected to be in residence will depend on the length of your degree.

The residence regulations are set out in full at https://www.ox.ac.uk/student/life/residency We recommend that you familiarise yourself with them. University regulations permit dispensation from ordinary residence requirements for engaging in field work or extended laboratory visits but permission must be sought in advance using the appropriate GSO form.

Overseas postgraduate accommodation
We aim to accommodate all first-year graduates who wish to be housed by College. Our postgraduate accommodation is mostly in Norham Gardens and Crick Road, but occasionally houses elsewhere in Oxford can become available. Accommodation will normally be offered on a first-come, first-served basis on confirmation of your admission to the University.

Waiting list
Not all offers of postgraduate accommodation are taken up, so we operate a waiting list in which postgraduate students coming from outside Oxford are normally given preference.

Cost of College accommodation
Postgraduates living in College accommodation for extended terms are given the choice of paying an accommodation charge for either three terms of 58 days plus any extra days, or for 44 continuous weeks at a reduced daily rate. With the latter option there is no refund for any days away or for early vacation of rooms. Details of the accommodation licence agreements are given in section 12.2

You will be required to sign the appropriate licence and to pay monthly rent plus for certain properties an additional deposit towards flat utilities, which will be invoiced quarterly.

Graduate room availability
Graduate rooms are available for Michaelmas, Hilary and Trinity Terms including the vacations, until 31 August.

5.4 Rental obligations and building maintenance

At a glance:
- When you sign the contract for your College room, you do so for the full length of the contract.
- You may be required to occupy another room temporarily, if maintenance is required during term time.

Rental obligations
When you sign the contract for your College room, you do so for the full length of the contract. This applies to both undergraduates and postgraduates, and there is no exemption from rent charges during field trips, etc. or if, for academic reasons, you leave Oxford early.
If you want to give up your College room to live out, you will be held liable for the remainder of the year’s rent until the room is reoccupied.

If you are suspended on academic grounds or due to ill health, or are otherwise compulsorily sent out of College accommodation, your remaining rental liabilities will be decided on a case-by-case basis. Should you be given permission to return to repeat a year or to commence a different course, we are not able to guarantee College accommodation for the repeated year or first year of your new course, although we will be happy to add you to a waiting list.

Maintenance of your room
The constant use of College facilities means that maintenance of the buildings must often be done during term time. We will only consider a reduction of your room charges when there is a clear loss of facilities.

As most maintenance work is between the hours of 8am and 5pm, you may be required to occupy another room temporarily, or to make arrangements to work elsewhere if disturbed by noise, etc.

To report a Maintenance issue with your room or any other space email: help@seh.ox.ac.uk

5.5 Use of your room

At a glance:

- Smoking is not permitted anywhere on the College site, inside or outside.
- Do not fix pictures and posters directly to walls, only to pin boards.
- Do not overload electrical circuits or adapters.
- Kettles, toasters, irons, microwaves, etc., may only be stored and used in kitchenettes and laundry rooms (as appropriate).
- When using the kitchen, you must stay in the room while cooking.
- No candles, shisha-pipes, incense, BBQ fuel, fireworks, etc. are allowed in college accommodation.
- You will need a TV licence for your own television or to watch catch up services.
- Reasonable access to your room may not be refused to College staff.

Your responsibilities
You will normally be held responsible for any damage, disturbance, or other irregularity in your rooms, whether or not you are present at the time. You will be charged and may be fined for any unreasonable wear-and-tear or damage, and for any behaviour that necessitates additional cleaning by college staff. If you lose your key, you will be charged a replacement fee of £30.

You must report any defect in your room or its furnishings to your scout, or by emailing help@seh.ox.ac.uk.

For out of hours maintenance emergencies, please call the Lodge on 01865 279000. Emergencies encompass anything that could affect building or personal safety and security, such as flood, fire or power loss.

Students who accidentally lock themselves out of their room at any college property must contact the Porters’ Lodge at Queen’s Lane to collect a spare key. Students who repeatedly cause 'lock-outs' will be subject to an administration fee. You must take responsibility for your personal belongings and for the college’s property by not leaving your door unlocked when leaving your room.

Additional furniture/medical requests
If you wish to request additional or replacement furniture or a different mattress for your room in College, you will need to provide a medical certificate confirming your specific requirements.

No smoking
Smoking, including electronic devices, is forbidden at all times in all College buildings and grounds, in accordance with the law (see also section 5.10). Disabling of the fire detection system in order to prevent detection of smoking puts members of the College in danger, and will be treated as a very serious breach of College regulations.

Use the pin board
You are not permitted to use sticky tapes, blu-tack or white-tack, glue, nails, drawing-pins, or any such fixing method on the walls or any other surface in your room except for your pin boards, and you may be charged for...
repairs for any damage caused. This ban includes fixing notices to doors in corridors, etc. The Bursary will supply additional pin boards if you need them.

**Electrical items**
Portable Appliance Testing is not carried out on items brought in by students as a matter of course. It is your responsibility to make sure that items you bring on site do comply with current regulations and are safe.

You must not overload electrical circuits or adapters, and improvised wiring is not permitted. The Domestic Bursar, Housekeeper or Estates Manager will visit all College rooms frequently and will remove or disable electrical equipment which is deemed to be unsafe. Be aware of differences in voltage between the UK and other countries; appropriate adapters must be used; avoid using block adapters.

**No white goods...**
Kettles, toasters, irons, microwave ovens, and other electrical equipment liable to overheat must not be stored or used in your room. They can only be stored and used in the properly equipped kitchenettes and laundry rooms. Offenders may be required to move out of College accommodation, and when such contravention has caused the fire alarm system to be triggered, removal from your accommodation is almost certain.

*...except mini-fridges (with permission)*
You may, subject to written permission from the Bursary, bring your own mini-fridge into your College room, but it must be checked for electrical safety by the College maintenance staff. You will also have to lodge an £80 deposit against disposal costs. You must take your fridge off our premises during the vacation periods unless you have permission to store it or, where appropriate, are willing to let conference guests make use of it.

**If it is designed to burn, it is banned**
All of the following are banned from College rooms: candles of any sort, shisha pipes, incense burners, barbecue fuel, fireworks, and any other devices involving the use of combustible materials. Bear this in mind when packing to come up to College. Any of the above and similar items will be confiscated and the matter reported to the Dean. You may be fined and/or required to move out of College accommodation.

If you plan to use hair straighteners, please equip yourself with a heat resistant mat or tile to avoid damage to property. Hair dryers, hair straighteners, etc., should always be unplugged after use.

**TV licence**
If you have a TV in your room, or watch or record TV programmes as they are being broadcast on a television or any other device (e.g. a computer, tablet or smartphone), you will need your own television licence. Note that a change in the law means as of 1 September 2016, a licence is now required to download or watch BBC programmes on demand, including catch up TV, on BBC iPlayer. This applies to all devices, including a smart TV, desktop computer or laptop, mobile phone, tablet, digital box or games console. For full information check: [https://www.tvlicensing.co.uk/check-if-you-need-one/for-your-home/students-audit](https://www.tvlicensing.co.uk/check-if-you-need-one/for-your-home/students-audit)

**Fire safety**
Familiarise yourself with the instructions in your room on what to do in case of fire. On no account must any fire precautions or fire-fighting equipment be tampered with. Severe disciplinary action will be taken against offenders (see section 15.7).

**Using the shared kitchen facilities**
You must take care when using the shared kitchen facilities especially when cooking food. You must stay in the kitchen to ensure that food does not burn and set off the heat or fire alarms. This is very disruptive to your fellow students and can lead to a fire and risk to life. Kitchen doors must be kept closed when cooking. Offenders who set off the heat or fire alarm when cooking or who leave food cooking unattended will be subject to a Decanal review and may be fined. Repeat failure to adhere to these instructions may lead to your removal from College accommodation.

Students are responsible for cleaning their own cooking utensils, plates, mugs, etc. after use, and should help to keep the kitchen and cooking facilities clean and hygienic at all times. Used items should not to be left for the scouts to clean. Access to shared kitchen facilities will be revoked if these requirements are not observed.

**Mattress protectors and beds**
Mattress protectors are fitted to all beds and must not be removed. If you have an additional bed beneath your own, it must not be used or tampered with.

**Tidiness**
You must keep your room reasonably clean and tidy. The Housekeeper may move personal items such as clothing to a cupboard, etc., in order to maintain the cleanliness of each room. The position of study material, books and other paperwork will be respected.

**Access**
College staff may not be refused reasonable access to your room for the purpose of regular cleaning, inspection, and maintenance. If you deny access to a scout for more than two days, the Housekeeper will be informed and we will seek access. Notice will be given if access is required for external contractors.
Bicycles
You are not allowed to keep a bicycle in your room. For more information about storing a bicycle, see section 15.16.

Pets
You must not keep animals (pets, livestock) or items of taxidermy on College property.

5.6 Absence during Full Term

At a glance:
- All nights away should be recorded in your accommodation’s signing-in-and-out book.
- You will need permission to be absent from your accommodation for more than one night.

Use the signing-in book
If you are staying in College accommodation and intend to be away from Oxford for one night or longer during Full Term, you must enter your name, and the address at which you expect to be, in the signing-in-and-out book in the Lodge (or other College accommodation as appropriate). This is not intended as an intrusion into privacy, but allows contact to be made speedily in case of emergency and enables the Fire Officer to check on numbers staying in College in the event of a fire.

Undergraduates
If you are going to be away from Oxford for more than one night, you will need to obtain the appropriate permission. This permission is required irrespective of whether you are living in or out of College accommodation.

Length of absence: 2 to 3 nights
You will need permission from all of your tutors (including one College tutor), who must be satisfied that all tutorial work will be completed.

Length of absence: 4-7 nights
You will need permission from all of the above plus permission from the Tutor for Undergraduates.

Length of absence: More than 7 nights
Permission can only be granted by the Tutorial Committee, except in an emergency when you should get permission from all College tutors for your Honour School and the Tutor for Undergraduates.

5.7 Security and insurance

At a glance:
- Always keep your door locked.
- Make sure your personal belongings are insured.
- The Queen’s Lane front gate is locked between 11pm and 6am during Full Term.

Security and keys
We strongly recommend that you keep your room locked at all times, but especially at night and when leaving the accommodation block. Do not leave any property unguarded in public areas of the College.

All College rooms are secured by programmable SALTO locks, and you will be issued with a key on arrival. This key will also allow you access to the Library and the turnstile gate on the High Street. If you lose your key, or lock yourself out, you must contact the Porters’ Lodge and collect. You will be charged £30 to replace a lost key. Duplication of keys is not permitted.

Entry to the Queen’s Lane site after 6pm is by SALTO key access. In addition, the front gate of the main Queen’s Lane site is locked between 23.00 and 06.00 during Full Term. You can enter and exit between these times via the turnstile gate in the Forum Entrance on the High Street: you will need your key.
Although guests may be admitted into the College by their hosts, strangers should in no circumstances be admitted. See section 15.8 for further details about guests. When the College is closed to visitors, any strangers in the College grounds and buildings should be reported to the Lodge who will investigate.

For further information, see the College’s Physical Security Policy and the CCTV Policy.

### 5.8 Mail

**At a glance:**
- All mail should be sent to St Edmund Hall, Queen’s Lane, Oxford, OX1 4AR.

All your mail can be sent to the main College site:

**St Edmund Hall**  
Queen’s Lane  
Oxford  
OX1 4AR

The Porters will put personal items of mail in your pigeonhole. Never leave items of value in your pigeonhole.

**Packages**

Packages and recorded delivery items are kept in the Lodge for collection. Space to hold packages is limited. You will be informed when a parcel or package arrives at the Lodge and will have 24 hours in which to collect it. If a parcel or package remains at the Lodge for longer than 24 hours it will be moved to the general post area.

**Forwarding mail**

When you finish your degree and leave College, please arrange for your mail to be forwarded via Royal Mail. The Porters will forward mail to UK residents for approximately two weeks after their departure. They may also arrange a one-off forward of mail to overseas addresses when the pigeon holes are arranged for the start of the new academic year.

### 5.9 Domestic staff

**At a glance:**
- Treat all domestic staff with respect.

Our domestic staff should be treated at all times with respect and consideration. Traditional gratuities to domestic staff have been consolidated in their basic pay, so gratuities should therefore only be given for exceptional service.

If you have a complaint against a member of the domestic staff, contact the Domestic Bursar, not the staff member concerned.

### 5.10 No smoking

**At a glance:**
- No smoking, including e-smoking or vaping in all College buildings and grounds at any time.

Smoking, including e-smoking/vaping, is absolutely forbidden in all our buildings and grounds, without exception. Anyone disregarding this ban will be subject to Decanal sanction, which could include exclusion from College accommodation. The cleaning of smoking devices is also forbidden, as the odours will affect the furnishings and seep into the shared environment.
Smokers should not congregate in the immediate vicinity of any entrance to College property (e.g. at the main site: the late gate, the main door, and the front door to the Principal’s Lodgings). Please avoid littering the area around the College with cigarette butts.

### 5.11 Living out of College

**At a glance:**

- Keep the College Office and the Student Self Service website updated with your contact details.
- You are not liable for Council Tax, but you will need a certificate to prove it.
- You must register yourself on the Electoral Register in order to vote.

**Let us know your contact details**

If you are living out of College accommodation, you are required to enter your address details through the student self-service system ([https://www.ox.ac.uk/students/selfservice?wssl=1](https://www.ox.ac.uk/students/selfservice?wssl=1)). You must keep this information up to date, so that the College is able to contact you in an emergency. If these details are found not to be accurate by the end of First Week of Michaelmas Term, you will incur a fine of £10, and may be referred to the Dean for further sanction.

**Residence requirements**

All non-College accommodation must be within the limits of the University’s residence requirements (i.e. within six miles of Carfax if you are an undergraduate, or 25 miles if you are a postgraduate).

**Council tax**

Properties occupied by full-time students only are exempt from Council Tax. Student Status Certificates for forwarding to the City Council can be printed directly from the Student Self Service website and endorsed by the College Office.

If you share the property with someone who is not a full-time student then Council tax is payable, unless that person has a visa which prevents them from taking paid employment or claiming benefits. Further details can be found on Oxford City Council’s website: [https://www.oxford.gov.uk/info/20036/council_tax_discounts_and_exemptions/159/student_council_tax_exemption](https://www.oxford.gov.uk/info/20036/council_tax_discounts_and_exemptions/159/student_council_tax_exemption)

Note that the date of expiry of your University Card does not always correspond to your course completion date; your Student Status Certificate will reflect the course completion date, as recorded in the University’s central records. This is not negotiable.

**Electoral Register**

All students must now register themselves on the Electoral Register in order to vote. For more details, see the Electoral Commission website ([https://www.electoralcommission.org.uk/i-am-a/voter](https://www.electoralcommission.org.uk/i-am-a/voter)).

**Rental agreements**

Be careful when entering into agreements with landlords. Our law tutors may, in some cases, be prepared to vet any agreement that you are considering signing.

### 6 Undergraduate Academic Matters

#### 6.1 Examinations

**At a glance:**

- You must enter yourself for all exams on eVision.
- You will receive an electronic prompt from the Academic Records Office when the entry window for your subject has opened.
- Two weeks after your entry date you can view your entry on the Student Self Service website.
If you wish to change an option please contact the College Office; there is a £50 fee.

If you have a medical condition which will affect your exam performance, ask for a medical certificate from the College Doctors and give it to the College Office.

In order to sit an exam, you are normally required to be a matriculated member of the University and reading for a University degree or diploma.

If you are reading for a first degree, this involves preparing for and passing the University’s First Public Examinations (FPEs), known as Moderations (‘Mods’) or Preliminaries (‘Prelims’), which are usually sat during or at the end of your first year. You will also be taking Second Public Examinations (‘Schools’ or ‘Finals’), which, for some courses, are split into Parts, some taken before the final year.

Full details of the University’s courses and exams can be found in the Examination Regulations which are available online at www.admin.ox.ac.uk/examregs.

**Examination entries**

Entry for examinations is your personal responsibility. You can find out more details from the University website at https://www.ox.ac.uk/students/academic/exams/entry?wssl=1.

- You must enter yourself for all exams on eVision (www.evision.ox.ac.uk).
- You will receive an electronic prompt from the Academic Records Office when the entry window for your subject has opened, at which point you are expected to enter yourself for the relevant exams.

Check that you are entered correctly for all assessments through the Academic and Assessment Information page on the University’s Student Self Service website (https://www.ox.ac.uk/students/selfservice?wssl=1) approximately two weeks after the entry submission date, and notify the College Office of any errors. Any entries that are incomplete or are not in accordance with any relevant regulations will not be accepted and you will be charged a late entry fee.

**Late entry or option changes**

If you are submitting a late entry or changing an option, University regulations require you to apply through your College for permission. The appropriate form is available from the College Office. Fees for late entry and changes of options are set out in the University’s Examination Regulations.

**Failing an examination**

You are expected to pass the First Public Examination at the first attempt. If you fail, University Regulations permit you a re-sit on one further occasion, but only according to the regulations for the re-sit in that subject. Failure of your re-sit will usually result in going out of residence.

In all cases the Tutorial Committee has a general discretion to interpret and modify these rules in the light of individual circumstances.

**Exams and health issues**

If you have health or psychological problems that may have a significant effect on your exam performance, visit the College Nurse or Doctor with a view to obtaining a medical certificate. We will present the certificate to the Proctors for possible consideration by the Examiners. Retrospective certification is not permitted, so ensure that you arrange to see the College Nurse or Doctor as soon as possible. Do not, however, waste doctors’ time on minor ailments which the examiners are not likely to consider.

### 6.2 Tutorials, classes and non-academic activities

At a glance:

- You should expect to meet with your tutor at the start of each term to discuss tutorial arrangements.
- Nearly all tutors communicate by email, so check your University email daily.
- Attendance at tutorials is compulsory; if you are ill, notify your tutor in advance.
- Clubs and societies should not schedule weekday events between 8.30am and 7.00pm.
- Absence during term for extra-curricular activities is not permitted.
- You should not take paid employment during term.

**Timetabling and key meetings**
Tutorials and tutorial classes are arranged at the beginning of each term by the Fellows or organising tutors in each subject.

Undergraduates (and, where appropriate, postgraduates) should expect to be called to see their tutors to discuss these arrangements on or before the Friday of Noughth Week, and should check their email and scan the College noticeboard by the Lodge for times of appointments. Your attendance at these meetings takes priority over all other engagements.

Most tutors tend to communicate by email in the first instance, so it is vital that you can access emails sent to your University of Oxford account and check your inbox regularly.

You will also meet with your tutor at the end of each term, and the Principal once a year, to discuss your progress (see section 6.3).

**Tutorial attendance**

Throughout the term adequate preparation for, and attendance at, all tutorials and tutorial classes is obligatory. Your required written work must be completed punctually, presentably, and to an adequate standard. University requirements such as practical work must also be fulfilled. Failure to do so will lead to sanctions, even to sending down.

Absence from departmental classes or laboratory sessions is not acceptable without evidence of illness provided in writing by the College Nurse or Doctor. In the event of illness or other pressing reason, you should always give or send your explanation to the tutor concerned, in advance if possible.

**Non-academic activities**

If you are intending to take part in a non-academic activity that could affect the quality of your work, you must consult your tutor before committing yourself to that activity. You may be required to give up non-academic activities if your academic work is suffering.

Clubs and societies must keep in mind that the main teaching period is weekdays from 08.30 to 19.00. Note that exceptions to the norm may arise, particularly for subjects which employ external ‘professionals’ as tutors and in instances when a Fellow is on leave.

As far as possible, activities should not be scheduled at these times. If that is not possible, then students must not be asked to skip timetabled academic appointments. Exceptions require permission from the subject tutor in each individual case.

You should not be absent from Oxford on the Thursday after 12.00 noon or the whole of Friday of Noughth Week, or on any weekday during First to Eighth Week inclusive, in order to participate in non-academic tours or trips (e.g. for sports).

If you are intending to stand for election as JCR President or any other time-consuming student office, you must discuss the matter with your tutor and confirm that, in their opinion, there will not be serious academic consequences.

**Employment during term**

If you are an undergraduate, you should not normally take up paid employment during term. If you intend to do so, you must discuss your plans thoroughly with your tutor.

---

### 6.3 Collections

**At a glance:**

- Collections can be either formal academic review meetings or exams.
- Tutor’s Collections are review meetings with your tutor(s) held at the end of every term.
- Principal’s Collections are review meetings with the Principal held once a year.
- Written Collections (exams) may be set by tutors on the Friday or Saturday of Week 0.
- Penal Collections (exams) may be set as a result of unsatisfactory work.

**What are Collections?**

The term ‘Collections’ can refer either to formal academic review meetings (Tutor’s and Principal’s Collections) or to pre-term exams (Written Collections).

**Tutor’s Collections**

At the end of each term you will have a meeting with your tutor or tutors to review your work carried out in that period (Tutor’s Collections). Undergraduates and Visiting Students can read their termly reports by logging on to the OxCORT system (www.oxcort.ox.ac.uk). Students will be informed of how to log on to this system in eighth week each term. Permission to be absent from these important academic meetings will rarely be given.
Principal’s Collections
You will also meet the Principal individually once every academic year with your Tutor to discuss your College experience generally. Permission to be absent from these important meetings will only be given in the most exceptional circumstances.

Written Collections
Written examinations, also called Collections, may be set by tutors on the Friday or Saturday of Noughth Week. Details of the time, place and work to be tested are usually posted on the noticeboards or emailed to students. These examinations are normally set on the previous term’s work.

If you are uncertain about the subject of your Collections, consult your tutor before leaving Oxford.

Penal Collections
If an Academic Panel has judged your academic work to be unsatisfactory, you may have to sit exams known as Penal Collections (see section 6.4).

6.4 Unsatisfactory academic work

At a glance:
- Talk to your tutor(s). This may avert any formal proceedings.

Overall academic progress is monitored by our Tutorial Committee which, in the case of undergraduates, receives reports from tutors on student progress.

Talk to your tutor
It is your responsibility to proactively discuss any problems that may adversely affect your work with your tutor(s). In the great majority of cases the guidance you receive from such an initial discussion will, if followed, avert the need for any further action.

Referral to College Officers
If matters do not improve, you will be referred to the Tutor for Undergraduates, the Dean, or the Welfare Officer (as appropriate), who will meet with you and attempt to resolve any issues consensually (see Appendix 1 for further details).

Further measures
If the issues still cannot be resolved consensually, your subject tutor(s), in consultation with the Tutor for Undergraduates, may impose specific academic goals, including (exceptionally) the setting of pre-penal or penal collections. In such cases you will be required to attend an Academic Panel hearing convened by the Tutor for Undergraduates or a Fitness-to-Study panel in cases where significant health issues have been identified.

If you fail Penal Collections, the Academic Panel may send you down, against which you have the right of appeal to the Principal.

More information about the College procedures for dealing with unsatisfactory academic performance can be found in Appendix 1 and in the College by-laws (by-law 10.14, schedules 7, 8 and 9).

6.5 Plagiarism

At a glance:
- It is your responsibility to make sure you know what plagiarism is and to avoid it.
- Plagiarism will lead to disciplinary action and can attract extreme penalties.
- The writing of model essays is forbidden.

Plagiarism is a serious academic offence. It is your responsibility to make sure you know what plagiarism is and to avoid it. It is not tolerated in tutorial work and can lead to disciplinary action. In Public Examinations it can attract extreme penalties, even sending down.

What is plagiarism?
The most obvious kind of plagiarism is the verbatim reproduction of another’s words without clearly and explicitly acknowledging the source: as few as half a dozen ‘consecutive words identical with a source’ can count as plagiarism. Paraphrasing another’s words is not in itself sufficient to avoid the charge of plagiarism: this too must be clearly and explicitly acknowledged. Practical advice is available in our Study Skills booklet, and more subject-specific advice is available in most faculty handbooks.
To find out the University’s official stance on plagiarism, you are expected to read the information at https://www.ox.ac.uk/students/academic/guidance/skills/plagiarism?wssl=1.

There is an online course that provides information on academic integrity and the avoidance of plagiarism. This course is offered free to students on WebLearn (https://weblearn.ox.ac.uk/portal/site/skills:generic:avoidplag).

Model essays
The University Statutes forbid the writing of model essays which others could use in part or whole as examination material.

6.6 Awards and prizes

At a glance:
- Scholarships, Exhibitions and other prizes are awarded for outstanding work.
- Grants for academic work are advertised on the College website.

College scholarships and Exhibitions
We may recognise praiseworthy work with the award of a College scholarship or Exhibition. These awards are made by the Governing Body at the start of each academic year and are tenable for one year at a time.

College prizes
College prizes are awarded to undergraduates who achieve First Class results or Distinctions in Public Examinations. There are significant prizes for students who receive both a First Class degree and a University Blue. Prizes may also be awarded for consistently good work.

College grants
You can apply for College grants for academic purposes such as attendance at conferences, mapping projects, etc. Application forms are available from the College website (https://www.seh.ox.ac.uk/students/prizes-and-funding/college-grants). Some UK-resident undergraduates are eligible for means-tested bursaries.

Other awards
Other awards, prizes and bursaries are advertised on the College website at varying times in the academic year.

6.7 Vacation study and vacation grants

At a glance:
- You will be expected to undertake academic work during the vacations.
- We recommend that periods of employment and/or holiday are limited to two weeks in the Short Vacations and eight weeks in the Long Vacation.
- Make sure you have access to the materials that you need before each vacation.
- Limited financial assistance may be available for your vacation study.

The undergraduate courses at Oxford are designed on the assumption that you will need to undertake a considerable amount of study during the vacations. Work set in the term will cover a substantial part of the syllabus, but by no means all of it. Both the intellectual reward of the degree course, and the attainment of satisfactory examination results, are likely to be very much dependent on your proper use of the vacations.

Vacation work can be of various kinds:
- Consolidation and expansion of the ground covered in the previous term.
- Preparation for the coming term. Written Collections (see section 6.3) will normally be set to provide a focus for vacation study. Your tutors may also require you to write extended essays or other academic exercises during the vacations.
- Depending on your course of study you may need to devote time to independent project work or participate in field work exercises, etc., during some vacations.

Vacation employment
We understand that you may need to earn money during the vacations, and that you will want to have periods of relaxation. However, it is important that a balance is struck between academic and non-academic vacation commitments. We recommend that periods of
holiday or paid employment be limited to two weeks at most in the Short Vacations and eight weeks in the Long Vacation.

**Library books**
Make sure you know what arrangements exist for borrowing books from the Oxford libraries for vacations. The libraries of other universities will normally admit Oxford undergraduates, at least during their own vacations, on the production of your University Card. Large city libraries will sometimes be well stocked with academic books, and have facilities to borrow from other libraries books which are not in their own stocks. If you are uncertain about what academic work is expected of you during a vacation, talk to your tutor before going down at the end of term.

**Vacation grants**
We can provide some limited financial assistance for vacation study, and you will be given priority if you are in your final year and/or taking examinations during the vacation. Details of the scheme are available on the College website.

6.8 **College Advisers for undergraduates**

<table>
<thead>
<tr>
<th>At a glance:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your College Adviser will oversee your academic progress and pastoral welfare.</td>
</tr>
</tbody>
</table>

As an undergraduate, one of your tutors will act as your College Adviser for your first year of study. Your Adviser will be responsible for overseeing your academic progress and pastoral welfare.

If, for some reason, you are unable to consult your College Adviser then you can consult another tutor in your School. If there is only one tutor in your School, or you cannot consult any of the tutors in your School, then you can consult the Tutor for Undergraduates.

In the event of your College Adviser taking sabbatical leave, he or she will transfer the responsibility to someone appropriate, usually a colleague within the College.

6.9 **Provision for undergraduates taking a year abroad**

<table>
<thead>
<tr>
<th>At a glance:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students of Modern Languages or European Law may be asked for details of their plans in the Trinity Term preceding their year abroad.</td>
</tr>
<tr>
<td>Students on a year abroad do not receive College tuition, but do retain access to certain College resources.</td>
</tr>
</tbody>
</table>

If you are undertaking a year abroad, you should make sure to inform the College Office of your plans, including contact details and any formal courses you will be taking. The College Office will circulate a Year Abroad form in the Trinity Term preceding your year abroad to collect this information.

During your year abroad, you will not receive College tuition and are not expected to be in residence in Oxford. However, you will retain access to certain College resources.

Your tutors and the Tutor for Undergraduates remain available for you to contact for help or advice. You should make sure to keep in touch with your tutors, particularly about preparing for your return to Oxford. Note that for certain compulsory year-abroad placements, your Faculty may have a role in briefing you on arrangements.

You are also very welcome to contact the Welfare Officer to discuss any welfare or medical support you may need. Additionally, you have access to University welfare provision including the Counselling Service.

You will retain reference-only access to the College Library. Please contact the Librarian and the Lodge if you wish to make use of this. Remember that you also retain access to online resources and University libraries during this period.

You will not be allocated a pigeon hole for the academic year, so you should arrange for any mail to be redirected either to your home address or your
overseas address. The porters may forward any letters received to a UK home address, but cannot forward any parcels or mail items overseas.

You will not be bateled for JCR subs since it is anticipated that you will not have the opportunity to make use of JCR facilities. If you do wish to make use of JCR facilities, you should contact the Assistant Accountant (Fees) to arrange for payment of subs.

7 Postgraduate Academic Matters

7.1 General postgraduate matters

At a glance:

- If you are reading for a second BA, BCL, MJuris or Diploma, the information in section 6 applies to you.
- If you are studying for a second undergraduate degree and have been granted ‘Senior Status’, you are exempted from the First Public Examination.
- A number of postgraduate scholarships and grants are available.
- You can take up a limited amount of paid work during term time.

If you are a postgraduate reading for a second Bachelor of Arts, for the BCL, for the MJuris, or for a Diploma or any other course organised within the College, the information contained in section 6 (Undergraduate Academic Matters) applies to you. If you are studying for a second undergraduate degree and you have been granted ‘Senior Status’ by the University, you are exempted from the First Public Examination (see section 6.1).

If you are a postgraduate reading for a taught course for which you must sit University Examinations, section 6.1 applies to you.

If you are reading for a higher degree (such as DPhil, MPhil, BPhil, MLitt, MSc, MST, etc.) you will normally find that your academic work is organised by a University committee for postgraduate studies in your particular subject. This committee will assign you a supervisor (who will not necessarily be a member of St Edmund Hall). The supervisor will submit termly reports which will be seen both by the University committee and by the College. Unsatisfactory work will usually be dealt with in the first instance by the University committee.

Scholarships and grants

We award a number of our own postgraduate scholarships every year, and details are posted on the College website and via email. We are also associated with several University postgraduate scholarships.

You can also apply for College grants for academic purposes such as attendance at conferences, medical electives, English language tuition, etc. Application forms are available from the College website (https://www.seh.ox.ac.uk/students/prizes-and-funding/college-grants).

Plagiarism

Plagiarism is an increasingly important issue for all students, and you should make sure that you are familiar with the information contained and referred to in section 6.5.

Employment during term

As a postgraduate you can take up a limited amount of paid work during term time, but you must discuss this with your supervisor or tutor beforehand.

Progress and welfare

The Tutor for Graduates is responsible for overseeing your general progress and welfare. You will be assigned a College Adviser from the Fellows who will take a closer interest in your progress and welfare, and be available for advice (see section 7.2). The decanal and welfare teams are also available to graduate students on the same terms as for undergraduates (see section 15).
Graduate seminars
On occasions the Resident Fellow in Norham Gardens and the Tutor for Graduates, in conjunction with the MCR Officers, organise seminars on topics of general interest. These seminars provide a forum in which MCR members, SCR members and guests can discuss and present ongoing work. The seminars are usually held after a buffet supper in 19 Norham Gardens, and your attendance is strongly encouraged.

7.2 College Advisers for postgraduates

At a glance:
• Your College Adviser is available to discuss College, personal or general academic issues.

As a postgraduate you will be allocated a College Adviser who will be responsible for overseeing your relationship with us. Your College Adviser’s role is to discuss your University supervisor’s reports, monitor your progress, pick up any problems and comment positively on your progress and achievements where appropriate. You can consult them on academic and non-academic matters, including any issues that you may feel unable to raise with your supervisor. Your College Adviser may contact the Tutor for Graduates if you are appearing to be having difficulties with your academic work, or they may direct you to other appropriate staff for assistance with non-academic-related difficulties.

You may discuss your academic work with your College Adviser even if he or she is not from your department or faculty. You should respond to meeting invitations from your College Adviser. If the proposed time is not suitable, arrange an alternative time to meet. Do not hesitate to contact your College Adviser outside your regular meetings and feel free to consult other College officers as necessary, including the Tutor for Graduates, the Senior Tutor, and the Academic Registrar.

Your College Adviser is not expected to perform the academic role of your University supervisor, but you can ask for their advice depending on their field of expertise and intellectual interests. You can also seek their advice on academic-related matters such as applications for research funding, conferences, seminar attendance, publications, and career plans, etc.

It is particularly important that you should consult your College Adviser if you are falling behind academically, if you have received negative term reports, or if you are facing hardships or difficulties of a personal nature that are affecting your academic work. Any matters concerning examination procedures can be discussed informally with your College Adviser.

If you want to raise matters formally, however, you should do so with the Tutor for Graduates.

Paid Work Guidelines
The University recognises that some graduate students will want to undertake a limited amount of paid work during their studies; any paid work undertaken should not adversely affect students’ success in their studies or their ability to complete their course on time. For further information about the University Policy, please visit https://academic.admin.ox.ac.uk/policies/paid-word-guidelines-graduate-students

8 Visiting Students

At a glance:
• In most academic respects you are considered an undergraduate.
• You will not be required to sit University of Oxford examinations.

If you are a Visiting Student at St Edmund Hall, you will normally be following an undergraduate course. You are therefore considered as an undergraduate in most appropriate academic and other respects. However, as you are not reading for an Oxford University degree, you are not matriculated and do not sit University Examinations. We will monitor your progress and certify grades and credits to your home institution.

Visiting Students are subject to the same general regulations as undergraduates, including those on residence requirements (section 5.2), permission for absence (section 5.6) and academic commitments and standards (sections 6.2, 6.4 and 6.5). References to the Tutor for Undergraduates in these regulations should be understood to refer to the Tutor for Visiting Students.
Failure to comply with College regulations may be noted on your transcript.

Please note that permission to leave Oxford early at the end of your course will generally not be given. In exceptional circumstances where permission is granted, this will only be done at the written request of your home institution. In all cases, failure to keep full residence will be noted on your transcript, whether or not permission was given. Your transcript will be sent to your home institution or Study Abroad Institute at the end of July.

Once on-course, Visiting Students should be aware that course changes are to be avoided unless absolutely necessary.

Visiting Students should contact the Tutor for Visiting Students in the first instance, and be aware that any course changes will also need written approval from your home institution before options can be investigated with college tutors.

9 The Library

At a glance:
- You will need your University Card to operate the self-issue loan equipment.
- Staff are on duty during weekdays, but the Library is run on trust and it is expected that you will behave properly throughout opening hours.
- The Library is open 24 hours a day, 7 days a week.

Our College Library is housed in the 12th century church of St Peter-in-the-East, one of the oldest buildings in Oxford. The church and its graveyard are still owned by the Diocese of Oxford, so you are asked to treat them both with respect.

Use of the library is restricted to College members.

Book loans
The Library operates a self-issue automated loan system and you will need your University Card to operate it.

All the books have security tags attached to them, and an alarm will sound if you leave the Library carrying a book that has not been checked out properly. All such alarms should be recorded in the Library security log, which is located next to the self-issue machine. Any attempt to circumvent the automated loan system is a serious disciplinary offence.

You may borrow up to 20 books at a time for a period of either a term or a vacation. All books borrowed must be returned or renewed at the end of each term and at the end of each vacation. Readers who fail to return or renew their books are liable to fines on all overdue books.

All books are the responsibility of the borrower to whom they are issued and remain so until they are checked back in. Do not borrow books on someone’s else’s behalf or lend books to any other person.

Anyone found to have mistreated Library books may be charged the full replacement cost. Fines and the cost of any damaged, defaced or lost book plus administration costs will be levied against your battels.

Requesting books
We strongly encourage you to recommend books for the Library. Requests for purchase can be made in person or by email to library@seh.ox.ac.uk.

You can recall any book which has been on loan to another reader for at least one week. Books can be recalled by logging into SOLO or by contacting the library staff. You will receive an email when the book is available for you to borrow.

Your conduct in the library
Smoking, eating and drinking in the Library are strictly forbidden. Do not bring any food or drink into the Library, whether or not you intend to consume it there, with the exception of water in a sealed container and hot drinks in re-sealable plastic cups. Prohibited items include juices, smoothies and protein drinks. Bottles of ink are also prohibited.

Mobile phones must be switched off upon entering the Library. Please step outside the Library if you need to make or receive a call.

When you have finished working in the Library, take all your personal belongings with you. Desks will be checked every morning, and any personal belongings left unattended may be removed. The Library and the College take no responsibility for anything lost or damaged because of this process.

Limited storage is available in the south porch at the entrance to the Library. Please ensure your belongings are
left with a completed slip with your name and the date. Items left in the porch without a slip or remaining at the end of term will be cleared and may be disposed of.

Repeated breach of the Library regulations will result in sanctions by the Librarian as appropriate. Staff are on duty during weekdays, but the Library is run on trust and it is expected that you will behave properly throughout opening hours.

Opening times
The Library is open 24 hours a day, 7 days a week. The Library will be closed during the College Christmas closed period and may be closed during the Easter closed period. All closures will be advertised.

Internet access in the Library
Wireless internet access is available throughout the Library. There are five PCs and two dedicated printers in the Library tower as extensions of the JCR computer room. College rules and regulations for computer use must be upheld (see section 10).

10 Computing Facilities

At a glance:

- Check your University email regularly.
- All computers connected to the University network must have antivirus software installed.
- Downloading or sharing of copyright material is prohibited. You will be caught and fined.

University email account
As a student at the College you will be issued with a University email account when you first come up to Oxford. Check your University email account regularly, preferably daily, for messages relating to your studies. Information on setting up a range of e-mail clients for your computer or mobile device can be obtained from the IT Office.

College IT facilities
We provide excellent IT facilities free of charge for all students (excluding printing/photocopying, which is charged to your battels). There are three computing labs:

- The JCR computer room (JCR CR), which offers computers, colour printing, scanning and copy facilities. All the PCs have Microsoft Office, Internet browsers and various other software packages installed. Additional software can be added on request.
  
  For 2020-2021, the JCR computer room is temporarily located in 55 High Street. The premises can be accessed during the day via the High Street and between the hours of 19.00 and 08.00 via an entrance from the rear quad.

- The MCR CR, which offers computers and colour printing facilities. All the PCs have Microsoft Office, Internet browsers and various other software packages installed. Additional software can be added on request.

- The College Library has a number of computers located at various points and two colour printers in the tower.

Printing charges for the laser printers are currently 4p/page for mono, 16p/page for colour (the same applies to photocopying in the JCR). You can print from your own computer by visiting http://printing.seh.ox.ac.uk.

Wireless networks
You can connect your laptop or mobile Internet device to the College WiFi at most locations around the site. Ethernet ports are available in all computer labs and bedrooms. Wireless Ethernet (WiFi) connections are available in all student rooms on and off-site. The wireless signal strength may vary.

IT Support
The College IT Office can offer support with various computer-related problems. Please contact the IT Office by e-mailing the IT Helpdesk at help@seh.ox.ac.uk or alternatively by visiting Principal’s Lodgings, room 1-3 (Mon-Fri 8am-4pm).

Bring your own computer
You are strongly encouraged to bring your own computers and/or laptops to College, and help will be provided by our IT officers to connect them to the College and University networks.
Antivirus software
The installation and regular updating of anti-virus software on your own computers is compulsory. Sophos anti-virus software is available to download free from IT Services (www.it.ox.ac.uk).

Personal wireless routers
The use of private wireless routers is strictly prohibited.

Oxford University IT Services
Oxford University IT Services – formerly known as Oxford University Computing Services (OUCS) – offers facilities, training and advice to members of the University in all aspects of academic computing.

Rules and regulations for computer use
The University rules for computer use are available online (https://www.it.ox.ac.uk/policies-and-guidelines) and in the University Student Handbook (Proctor’s and Assessor’s Memorandum). Failure to obey the rules or to follow agreed procedures will result in the loss of access to all IT facilities and/or a handling charge levied by IT Services, plus a fine by the Dean.

St Edmund Hall upholds its students’ rights to freedom of expression and confidentiality. However, the College reserves the right to monitor the usage of IT facilities in order to ensure compliance with its Information Security Policy and Acceptable Use Policy. For further information, see the College’s Information Security Policy (https://www.seh.ox.ac.uk/policies-accounts-and-legal-documents).

Downloading or sharing copyright material
The provision of computing and email facilities by the College is not to be taken as indicating that it will condone any breach of copyright and Criminal Law in respect of the unlawful copying, using, storage or disseminating of material or information.

If you download copyright material not supplied by the owner, or share such material with others, you will be caught and charged. The current charge is £50 + VAT from Oxford University IT Services, plus a £50 handling fee for time spent by our staff checking the relevant hardware and reinstating the suspended account.

Abuse of IT facilities
Inappropriate use of IT facilities – including the posting of abusive material on websites or via social media, or sending of abusive emails (see section 15.11) – will incur decanal sanction.

11 The Chapel

At a glance:
• People of any faith or none are welcome to attend Chapel services.

All College members, of any faith or none, are welcome to attend Chapel services. You are also welcome to bring guests or visitors.

The times of Chapel services and the Chapel programme are given on the Chapel Card, copies of which are available in the Lodge and Chapel. It is also published on the College website. Special services can be arranged with the agreement of the Chaplain. The Chaplain is happy to be contacted on any personal, pastoral or religious matters.

If you would like to visit the Chapel, you can borrow the key from the Lodge.
12 Fees and Charges

12.1 Fees and charges summary

At a glance:

- Your University and College fees are collected through your battels, which are payable to the College.
- You must pay your start of term battels statement in full by the Friday of First Week unless you have made prior arrangements.

Battels

All students studying for a degree at Oxford pay a variety of fees, which we collect through payments called battels.

Your battels include the following fees:

- Annual University Course fees
- Termly accommodation fees
- Dinner during term (and breakfast if you are resident at our Queen’s Lane site)
- Prepayment for lunches and out of term meals
- Vacation room charges
- Other payments
- Battels prepayment deposit
- Standard termly charges

For more details of each fee, see section 12.2.

You will normally receive a termly battels statement which will detail what fees you have accrued, and when you have to pay for them.

If you are a Visiting Student, you will not receive these statements as you are expected to have paid all tuition, accommodation and meal charges before arriving in Oxford.

Battels statements

During Noughth Week at the start of every Full term you will receive a battels statement to your College email account detailing all your fees. You will also receive a final statement at the end of Eleventh Week of Trinity Term if there are any outstanding debits or credits to be dealt with.

Payment deadline

You must pay your start of term battels statement in full by the Friday of First Week unless you have made prior arrangements with the Finance Bursar or the College Accountant. Any fines or charges that you accrue during a term, up to a total of £100, are taken forward to your following term’s statement. All outstanding balances must be paid by 31 July.

You can pay online, by direct debit or by post (see section 12.3 for details).

Non-payment of battels

If you do not pay your battels account by the due date, you will incur an automatic administration fee of £25 unless prior agreement has been obtained. You will also have to pay a weekly surcharge which will be levied from the due date until the balance is cleared. The surcharge will be calculated at 0.6% of the outstanding balance.

If you have not paid your battels you may not be allowed back into residence for the next term. If you are living out and have not paid, you will risk the withdrawal of your place at the College, which will put your continued study in Oxford at serious risk.

If your University fees are still outstanding by the Friday of First Week, we are required to inform the University as part of the formal suspension procedure. So if you are a self-funded student, we recommend that you pay your tuition fees as early as possible.

Financial help

Details of financial help with your fees and charges can be found in section 14.

Battels enquiries

Contact the Accounts Office if you have any queries regarding your battels.
Approximate charges per term

The table below shows the approximate charges that will be included on your buitels statement in Noughth Week of each term (i.e. room rental, meal charges and the standard termly charges listed below in Section 12.2). They exclude University and College fees, vacation rent and other charges such as printing and laundry.

<table>
<thead>
<tr>
<th>Termly charges</th>
<th>Freshers in Michaelmas Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undergraduates living in the main (Queen’s Lane) site</td>
<td>£1,899</td>
</tr>
<tr>
<td>Undergraduates living in other College accommodation</td>
<td>£1,595</td>
</tr>
<tr>
<td>Undergraduates living out</td>
<td>£87</td>
</tr>
<tr>
<td>Postgraduates in College accommodation on a termly contract</td>
<td>£1,594</td>
</tr>
<tr>
<td>Students in College accommodation on a 44 week contract</td>
<td>£2,374</td>
</tr>
<tr>
<td>Postgraduates living out</td>
<td>£87</td>
</tr>
</tbody>
</table>

12.2 Your fees and charges in more detail

At a glance:

- This section details the fees and charges contained in your buitels.

**Annual Course Fees**

For the 2020/21 academic year the course fee for Home and EU undergraduates is £9,250, although this may depend on your course of study, year of entry, and your country of residence. Information on current fee rates, including an interactive tuition-fee calculator, is available from the University website at [https://www.ox.ac.uk/students/fees-funding/search?wssl=1](https://www.ox.ac.uk/students/fees-funding/search?wssl=1).

We collect your course fees through your buitels and pass them on to the University.

If you are a Home or EU undergraduate you should apply (via the GOV.UK website [https://www.gov.uk/apply-online-for-student-finance](https://www.gov.uk/apply-online-for-student-finance)) to Student Finance England (or Northern Ireland, Scotland (SAAS) or Wales) for financial aid by the May before the October when you hope to commence your studies.

You will pay a course fee each year before coming into residence unless you provide us with evidence of having obtained a tuition fee loan from Student Finance England. A copy of this financial notification must be with us by 18 September 2020.

Payment of the course fee from home and EU undergraduates without tuition fee loans should reach our bank account no later than 9 October 2020. (see section 12.3 for details of how to pay). Please remember to allow a minimum of four working days for payments to reach our bank account from any UK bank.

More details about course fees can be found in Appendix 2.

Further details on course fees are available from the University website at [http://www.ox.ac.uk/students/fees-funding/fees/](http://www.ox.ac.uk/students/fees-funding/fees/).

**Termly accommodation fees**

We guarantee that the rise in rent for continuing students will not exceed RPI Inflation each year, which means you can budget for your maximum rental liability from the start of your course.

If you are an undergraduate living in College accommodation, you will currently pay a total of £4,260 for a room for three terms. This includes heating, lighting, water and cleaning, but not meals. If you stay in your College room during the vacations, you are charged pro-rata for the extra days. Your accommodation fee covers you from the Thursday of Noughth Week.

If you are a postgraduate or a fourth-year undergraduate living in College accommodation and you are required to be in Oxford for extended terms, you can pay an accommodation charge for either:

- three terms of 58 days plus any extra days, or
- 44 continuous weeks at a reduced daily rate.

With the latter option there is no refund for any days away or for early vacation of rooms. Students opting for 44 weeks will be charged £2,399.04 for Michaelmas Term and £2,099.16 for each of Hilary and Trinity Term, but there is no refund for days away or early vacation.
Breakfast and dinner fees during term
For 2020-21, the cost of a College dinner is £5.50, and a College breakfast £2.85. The cash value of the following number of breakfasts and dinners will be automatically pre-paid onto your University Card at the start of each term.

Residents at the main College site (Queen’s Lane):
- 58 dinners: £319.00 (maximum refund £44.00)
- 41 breakfasts: £116.85 (max. refund £22.80)
- Note: Any refunds due will be automatically credited to your battels accounts after the end of each term.

Residents at other College accommodation:
- 24 dinners: £132.00 (no refunds)
- No breakfasts

Students living out of College accommodation:
- 8 dinners: £44.00 (no refunds)
- No breakfasts

For full details of breakfast and dinner arrangements, see section 13.

Prepayment for first-term lunches
For the first term of your first year of study only, an initial £25 will be pre-paid onto your University Card so that you can buy any meals prior to the start of that term (and lunches during that term). This prepayment applies to all undergraduates, graduates and Visiting Students.

Vacation room charges
If you stay in College accommodation during part or all of the vacations, you will be charged on a nightly basis. If you are a Fresher, you will be charged for all the nights you are required to be in residence (which will be at least two) before the first Thursday of Noughth Week of Michaelmas Term.

After the end of term, charges will be levied nightly until your room key has been returned.

Other payments
Other payments such as printing charges and fines for late return of books and keys will be added as and when they arise during the academic year.

Battels prepayment deposit (all students)
A prepayment charge of £200 will be included on your first term’s battels regardless of whether or not you live in College accommodation. This is held as a deposit until your final battels statement (issued after the end of your final term), when it is refunded against any charges that you have incurred during the final term.

Standard termly charges
These miscellaneous payments are listed below. They are charged to your battels at the beginning of term unless you choose to opt out by contacting the Finance Department.

<table>
<thead>
<tr>
<th>Charge</th>
<th>Termly amount</th>
<th>Student type</th>
<th>Optional</th>
</tr>
</thead>
<tbody>
<tr>
<td>St Edmund Hall Association</td>
<td>£8.00</td>
<td>Undergraduates, postgraduates</td>
<td>No</td>
</tr>
<tr>
<td>MCR Membership Fee</td>
<td>£13.50</td>
<td>Postgraduates</td>
<td>No</td>
</tr>
<tr>
<td>JCR Membership Fee</td>
<td>£10.00</td>
<td>Undergraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>MCR 50th Anniversary Grant</td>
<td>£5.00</td>
<td>Postgraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>MCR Oxford Students Refugee Campaign</td>
<td>£4.00</td>
<td>Postgraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>JCR Coffee</td>
<td>£5.00</td>
<td>Undergraduates</td>
<td>No</td>
</tr>
<tr>
<td>Picture Fund</td>
<td>£1.00</td>
<td>Undergraduates, postgraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>JCR Charity Fund</td>
<td>£5.00</td>
<td>Undergraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>MCR Charity Fund</td>
<td>£5.00</td>
<td>Postgraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>Women’s Fund</td>
<td>£4.00</td>
<td>Undergraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>Men’s Fund</td>
<td>£4.00</td>
<td>Undergraduates</td>
<td>Yes</td>
</tr>
<tr>
<td>Reach Oxford Scholarship Fund</td>
<td>£6.00</td>
<td>Undergraduates, postgraduates</td>
<td>Yes</td>
</tr>
</tbody>
</table>
Charges per term
The table below shows the charges that will be included on your battels statement in Noughth Week of each term (i.e. room rental, meal charges and the standard termly charges listed above in Section 12.2). They exclude course fees, vacation rent and other charges such as printing and laundry.

| Undergraduates living in the main (Queen’s Lane) site | £1,898.69 | £2,172.13 | £1,898.69 | £1,898.69 |
| Undergraduates living in other College accommodation | £1,594.84 | - | £1,594.84 | £1,594.84 |
| Undergraduates living out | £87.00 | - | £87.00 | £87.00 |
| Postgraduates in College accommodation on a termly contract | £1,594.34 | £1,867.78 | £1,594.34 | £1,594.34 |
| Students in College accommodation on a 44 week contract | £2,373.62 | £2,573.62 | £2,373.62 | £2,373.62 |
| Postgraduates living out | £86.50 | £286.50 | £86.50 | £86.50 |

12.3 Payment options

At a glance:
- You can pay your battels online, directly to our bank account, or by post.

You can pay your battels in three ways:
- Direct to our bank account.
- Online via our secure payment website.
- By cheque.

Direct to our bank account
Account Name: St Edmund Hall Battels Account
Account Number: 08433526
Bank Name: NatWest
Bank Address: 32 Cornmarket Street, Oxford, OX1 3ES
Sort Code: 60-70-03
BIC Code: NWBK GB 2L
IBAN: GB45 NWBK 60700308 4335 26

Please check that the remittance shows the full name of the student that the payment refers to. Make your payment in £ sterling and ensure it covers all bank charges.

Online via our secure payment website
Our secure payment website address is:
https://epos.seh.ox.ac.uk

Your login details are the same as you use for the College WiFi.
- Click Pay Battels to pay your bill.
- You can also top up your cash accounts for your meals by using the options in the Top-up Card tab.
- If you have forgotten your password, please email help@seh.ox.ac.uk.

By cheque
Please make your cheque payable to ‘St Edmund Hall Battels Account’ and send it to:

The Assistant Accountant (Fees)
St Edmund Hall
Queen’s Lane
Oxford
OX1 4AR

International Bank Transfer
We have partnered with foreign exchange company PaytoStudy to allow international students to make payments by sending us secure bank transfers in their own local currency. Please note that the exchange rate should be very competitive, but we strongly recommend you compare the rate quoted with other providers.

Further details on payment options, including China Union pay card, can be found on our website:
https://www.seh.ox.ac.uk/students/fees-and-charges-current-students
13 Meals

At a glance:

- You will need your University Card to ‘pay’ for meals in the Dining Hall.
- The cash value of some or all your breakfasts and dinners (depending where you live) is automatically loaded onto your card before the start of term, and paid for through your battels payment.
- Lunches and any other non-term meals are not prepaid (apart from a starter £25 for your first term in your first year), so you will need to maintain an online cash account on your University card with enough money to pay for these meals.
- Payment for all meals through your card can be topped up online (https://epos.seh.ox.ac.uk) or by visiting the Bursary.

NOTE: the text in this section refers to normal terms. During the pandemic the availability of meals will be altered. Details will be posted on the Hall website.

Michaelmas term 2020 planned provision:

All breakfasts and dinners must be booked online by 08.00 on the Monday for the following eight days. Breakfast will be a takeaway service: collection between 08.00 and 09.00.

There will be three served dinners per evening: 17.30, 18.45, 20.00, last admittance will be at those times. The third sitting will be formal and gowns must be worn.

In order to offer as many places as possible for each dinner sitting, we have strict booking rules that must be followed. For those of you resident at Queen’s Lane, you will be assigned dinner sittings for the term and you will have a list of these on arrival. You will still need to book your meal. If you cannot attend your assigned sitting you will need to wait till later on the Monday to see if there are any spare places available, if not, you will have to provide your own meal.

For non-Queen’s Lane residents, there will be as many spaces available to book as are permissible by the Government rules in force at the time. This will be dependent upon the social distancing rules.

For 2020-21, our charge for a College breakfast is £2.85, and a College dinner is £5.50. Lunch is charged at a variable rate depending on the food selected, but a two-course cooked lunch will typically be less than £4.

Lunch

Lunch is a continuous self-service meal, available in the Wolfson Hall in Full Term from 12.15pm to 1.30pm on weekdays. Brunch is served on Saturdays and Sundays.

Brunch

No breakfast or lunch is served on Saturdays or Sundays. Instead, ‘Brunch’ is served between 10.30am and 12.45pm.

Dinner

Dinner is an informal self-service meal available in the Wolfson Hall in Full Term from 6pm to 7.15pm on Mondays, Wednesdays, Thursdays and Saturdays. On Tuesdays and Fridays the informal meal is available only from 6pm to 7pm and a formal meal (Formal Hall) is served at 7.25pm. Similar arrangements apply on occasional JCR and MCR Guest Nights. Dinner on a Sunday is served from 6pm to 7pm.

Guests at breakfast, lunch and dinner

During Weeks 1 to 8 of term, students are permitted to bring one guest to breakfast, lunch or dinner. Outside of these times no guests will be permitted.

On certain nights, when we offer an enhanced menu or space is limited, there may be no availability for guests. Signs to this effect will be displayed at the entrance to the servery.

Formal Hall

This is a formal meal served on Tuesdays and Fridays during Full Term. The cost of a Formal Hall dinner is £16.50, which includes an enhanced menu and wine. You may bring up to three guests to Formal Hall, again at a cost of £16.50 plus VAT per person. Please arrive on time: last admittance will be at 7.25pm. The dress code at Formal Hall is (as the name suggests) formal; gowns must be worn by members of the College, and behaviour
during the meal should at all times be considerate, courteous, and respectful of others. You are not permitted to enter the Wolfson Hall with your own alcoholic drink, either before the meal or at any time during it.

Students and their guests should stand in silence when Fellows and their guests enter the Wolfson, and wait for the grace to be said. Do not consume anything until after the grace. The event ends after the third course when the Principal (or the Senior Fellow present) says the final grace. Fellows and their guests will leave first. Students will not normally be allowed to leave the meal before it ends; they should not move around the Wolfson during the meal, and especially not when the staff are serving.

Children under the age of 16 are not permitted to attend any formal dinner in College.

**Domus dinners**

Domus (literally meaning ‘home’) dinners are free of charge. If you accept an invitation, however, from the College to a domus dinner (e.g. the St Edmund Feast), and do not attend without previously informing the Bursary by midday on the day of the event, a charge equivalent to the cost of a Formal Hall will be added to your battels account.

**Snacks**

The Wolfson Hall is open for snacks from 11am to 1.30pm, Mondays to Fridays. You can pay for snacks with your University Card ‘cash’ account.

**Vegetarian food**

Vegetarian options are available at all meals.

**Food allergies**

While every care is taken to avoid any cross contamination whilst preparing a specific allergen request, St Edmund Hall does not have a kitchen that has a specific allergy-free zone. For example, wheat- and gluten-free ingredients that are deep fried will use the same fryers in the kitchen as dishes not containing these ingredients. Therefore, there may be a risk of cross contamination for extremely sensitive sufferers.

Please tell us if you have any food allergies by completing the information sheet available on WebLearn (https://weblearn.ox.ac.uk/portal/site/colleges:seh:current-stu/page/169b0d33-301a-4623-a2f7-7bfa6658f2ee?null). For further information regarding how St Edmund Hall manage food allergies, please visit the Bursary or contact us at bursary@seh.ox.ac.uk.

**Meals during vacations**

In vacations the availability and times of meals for all students are affected by conferences; details of arrangements are posted in advance in the Wolfson Hall.

**Plated food**

You must not take plated food from the Wolfson Hall or Pontigny Room to be consumed elsewhere. Property belonging to the Wolfson Hall (e.g. trays, plates, cups, cutlery) should not be removed either.

**Minimum payments for meals**

In the interests of fairness to all members of the College, you will automatically be charged for a minimum number of breakfasts and dinners for each term, even if you choose not to eat College meals.

The requirement to pay for a minimum number of meals (i.e. breakfast and dinner) has been recognised by students as the most acceptable way to levy what would otherwise become a kitchen charge, thus benefiting those who use the dining and breakfast facilities most.

**Payment for breakfasts and dinners**

Payment for all your meals is via your University Card, which you must present at the Wolfson Hall servery payment point after selecting your food.

Your University Card will be preloaded each term with the cash value of a certain number of breakfasts and/or dinners, depending on your accommodation (for details see section 12.2). Limited refunds for untaken breakfasts and dinners by students living on the main College site will be credited automatically to your next battels statements.

If you are resident at the Queen’s Lane site, you cannot carry over any unused breakfast and dinner cash on your card to another term, or use them as a subsidy for guests’ meals, etc.

If you are resident in any other College accommodation, or you live out, you can roll forward any unused dinner cash from Michaelmas to Hilary Term, and from Hilary to Trinity terms, respectively. You cannot roll forward any unused dinner cash over the Long Vacation.

Visiting students will have their cards preloaded at the start of each term but there is no refund for any unused credit.

**Payment for lunches, drinks and snacks**

You will also have a cash account linked to your University Card. This lets you buy lunches during term and any meals during the vacations. It can be also be used to buy snacks in the Wolfson Hall and drinks in the Buttery. £25 will be credited to the accounts of all students before the start of their first term.
**14 Financial Assistance**

**At a glance:**
- Tuition fee loans are not the only financial help you can receive. A variety of loans, bursaries and allowances are available through the College, the government and the University.
- The hardship support offered by the College and the University may help you avoid having to withdraw from your course for financial reasons.

Financial assistance to support your studies at Oxford may be available through:
- Tuition fee loans (see section 12.2)
- Maintenance loans
- Disabled Student’s Allowance (DSA)
- Bursaries
- Hardship funds
- Scholarships, prizes and academic grants
- Language grants for postgraduates.

It is always advisable to check the Fees and Funding section of the University website (https://www.ox.ac.uk/students/fees-funding?wssl=1) for the latest details of how to apply for University assistance with financial hardship.

**Maintenance loans**
If you are a UK undergraduate, you can apply to Student Finance England (or Northern Ireland, Scotland (SAAS), or Wales) for a student maintenance loan to cover your accommodation, meals and living expenses (via https://www.gov.uk/apply-online-for-student-finance).
This is in addition to the tuition fee loans for which home and EU students are expected to apply (see section 12.2).

Your student maintenance loan will be paid direct from the Student Loans Company into your bank account. Applications for funding should be made at the latest by May each year for the following academic year. The loan will not be paid until you have completed the online registration process at the start of the academic year.

If you are a Fresher, you will also be required to attend the registration session in Freshers’ Week.

**Disabled Student’s Allowance (DSA)**
If you have a disability you may be able to apply for a Disabled Student’s Allowance. Further details are available from the Domestic Bursar.

**Undergraduate Bursaries**
If you started your studies after October 2012, you will be eligible for the new system of student support, which will include a generous package of bursaries and fee waivers, different to that listed above. Visit https://www.ox.ac.uk/admissions/undergraduate/fees-and-funding?wssl=1 on the University website for more details of this funding package.

**Hardship funds**
Although financial hardship is a common difficulty, you are expected to have sufficient funds to cover your living expenses for the first year. Only in exceptional circumstances should Hardship Funds be considered.

**College Hardship Fund**
The College Hardship Fund is administered by the College Hardship Committee, which comprises the Principal, Finance Bursar, Domestic Bursar, Tutor for Undergraduates and Tutor for Graduates. Applications should be received during First Week each term and will be reviewed during Second Week, so that you can then also apply for University hardship funds within the University’s own mid-term deadline. Contact the Finance Department at accounts@seh.ox.ac.uk for an application form.

**Funding for student parents**
Full-time UK undergraduates and PGCE students with dependent children may be eligible for financial assistance. For further details, see the University website pages at http://www.admin.ox.ac.uk/childcare/feesandfunding/.

**Access to Learning Fund (ALF) and University Hardship Fund**
The Access to Learning Fund is based on national guidelines and assists students with a ‘Home’ fee status who experience financial difficulty while on-
course. Applications are assessed against expected income and essential expenditure for the current academic year. Essential expenditure is based upon national recommendations, to ensure that students are treated equally regardless of lifestyle. Awards are currently a maximum of £2,500.

The University Hardship Fund is provided by the University to help any student who experiences unexpected financial hardship. You must demonstrate that something that you did not and could not foresee has occurred which has meant that your original budget, as per your financial guarantee, is no longer valid. You must also demonstrate that you have insufficient funds to cope with the unexpected change. A committee makes decisions termly and allocates grants, or loans, or a combination of both. The maximum award is £5,000. Awards of this level will usually be a combination of a grant and a loan.

Contact the Finance Department for an application form. Strict confidentiality is maintained in all cases. Further information may be found on the University website:
https://www.ox.ac.uk/students/fees-funding/assistance/hardship/uhf?wssl=1.

**Scholarships, prizes and academic grants**

The College awards nearly 150 scholarships, awards and prizes each year, plus additional bursaries and grants. Some of these are awarded on the basis of academic merit after consideration of a highly competitive field. Others are aimed more at students who have financial needs, or who wish to undertake a particular intellectual or cultural project. For more details visit the College website at https://www.seh.ox.ac.uk/students/prizes-and-funding-current-students

**Language grants for postgraduates**

If you are a postgraduate international student, College Grants can be used towards the cost of Language Courses.

---

**15 Decanal Matters**

**15.1 Health**

At a glance:
- Register with a College doctor during your first week of residence.
- If you are ill, tell the Nurse and your tutors.
- The College Surgery can be found on the first floor of Staircase VI.
- If you become seriously unwell there are College procedures to enable suspension of studies.
- The College dentist is Studental service based at Brookes University.

**Doctors**

All students are expected to register with a doctor in Oxford during their first week of residence. We are associated with a National Health Service group practice at the Summertown Health Centre in North Oxford, OX2 7BS, where Dr Matthew Cheetham and Dr Lorna Monteith act as our College Doctors.


We strongly recommend registration with the College Doctors in any other. After registering you can consult them or any of their colleagues (who include both male and female doctors) at the practice. Drs Cheetham and Monteith hold surgeries by appointment (booked via http://nurse.seh.ox.ac.uk/) at the Queen’s Lane site once a week during Full Term. Details are posted on the welfare noticeboard and the College Surgery door.

Due to Covid 19 all initial Tuesday morning college Doctor appointments will all be via telephone initially (booked via http://nurse.seh.ox.ac.uk/ follow the link to the Doctors’ appointments).

The College Doctors are bound by the normal rules of medical confidentiality, and will not divulge any information about you to College Officers without your consent. However, the College Doctors may discuss your care with the College Nurse on a confidential basis; please contact the College Doctors if you have particular concerns about this.
If you want to register with an alternative doctor, check that he or she is willing to visit you in your College accommodation if necessary; you must also inform the College Office and the College Nurse of the doctor’s name, address and telephone number by the end of your first week of residence.

**College Nurse**

During the pandemic the Nurse should be contacted by email (nurse@seh.ox.ac.uk) or phone in the first instance. The nurse will assess whether you need a face to face visit or whether you can be advised remotely.

**If you are ill**

If you are confined to bed through illness, the College Nurse can visit you – you should email the Nurse directly or inform the Junior Dean or appropriate Sub-Dean, who will pass a message on to the Nurse. Your tutors must also be informed if your academic work and appointments are disrupted. On recovery you should again inform the Nurse.

**If you are unfit to study**

If you have health or other issues that seriously compromise your capacity to pursue your studies, a period out of residence and away from your studies may be necessary, either for a short period, for one academic term, or longer.

Fitness to study, as defined by the University, includes your ability to meet the reasonable social and behavioural requirements of a student member (whether resident in college or not) without your physical, mental, emotional or psychological health or state having an unacceptably deleterious impact upon your health, safety and/or welfare and/or that of other students and/or University or college staff (not withstanding adjustments required by law).

In an acute situation, the Dean may enact a temporary suspension. We will only enact a longer period of suspension on fitness to study grounds following careful scrutiny of your situation as set out in detail in the by-laws (by-law 10.14, schedule 9).

The need to suspend on fitness to study grounds is not common. When the need to suspend is evident to all parties and agreement is easy to reach, the College aims to deal with cases as simply and pragmatically as possible. However, some cases present more complex circumstances. Therefore by-law 10.14, schedule 9, makes provision for cases to be referred to a fitness to study panel convened within the College. At any stage, the option also exists for us to refer the matter to the University’s fitness to study procedures (University Statute XIII, part B).

Official confirmation of decisions regarding suspension on fitness to study grounds will be made in writing by a relevant College Officer and will be communicated to you by the Academic Registrar. In such circumstances you will be given clear guidance regarding the extent and means of any interim arrangements for contact with us or our members, and regarding access to College facilities, etc. Such suspensions may be subject to review based on your changing circumstances, and on appropriate fitness to study evidence being made available to us.

Our fitness to study and suspension of studies rules are set out in detail in by-law 10.14, schedule 9. As these rules are drafted to cover diverse circumstances they are necessarily rather wordy. If you need advice on interpreting the provisions you may contact the Academic Registrar, Dean, or Tutor for Undergraduates / Graduates (as appropriate) who will be able to discuss all options with you.

**Meningitis**

Meningitis is a rare, but frequently deadly, disease which can strike anyone at any time but, next to children, the group most at risk is young adults. Early symptoms may be similar to those you get with ‘flu or a hangover, such as feeling feverish, vomiting, severe headache, stiff neck, back and joint pains.

If you get a rash of tiny red bruises that do not fade under pressure, a severe dislike of light, or disorientation, get medical help urgently.

For further information, see the University website pages at [https://www.ox.ac.uk/students/welfare/health/emergencies?wssl=1](https://www.ox.ac.uk/students/welfare/health/emergencies?wssl=1) or [www.meningitisnow.org](http://www.meningitisnow.org).

**Dental treatment**

The College Dentist is Studental service ([www.studental.co.uk](http://www.studental.co.uk)), based at Oxford Brookes University in Headington, also accepts new patients for NHS dental treatment. NHS dental treatment is not always free of charge, and you will probably need to apply for an exemption certificate.

**Defibrillator**

A defibrillator is available for emergency use. It is stored at the Porters’ Lodge, and all porters plus the College Nurse are trained in its use. Annual training is given to staff, and interested students are invited to attend.
15.2 Personal problems and welfare

At a glance:
- Your welfare matters to us.
- Information you give us will be treated in confidence, according to our policy.
- The Decanal Team and the Welfare Officer provide first points of contact.
- We have a peer supporter network.

Your welfare is of the utmost importance to us. If you are stressed, anxious or depressed about any issue, academic or otherwise, there are many people in College who you can turn to for advice.

Other people’s experience can often help to solve, or at least provide a way of living with, problems that seem intractable when kept to yourself.

If you are worried about a friend or other member of College, or feel that someone else ought to know about their problems, do not hesitate to talk about it to one of the people named in this section.

Confidentiality
In all cases, you have the assurance that any information you give will be treated in accordance with the University’s policy on confidentiality in student health and welfare (see Appendix 3).

The Decanal team
The Dean, Junior Dean, Assistant Junior Dean, and Sub-Deans provide first points of call (alongside the Welfare Officers) if you have welfare concerns. The Dean has overall responsibility for welfare matters within the College and can be consulted on a daily basis during term. His office hours are posted in the Lodge, or you can contact him at dean@seh.ox.ac.uk.

The Junior Dean, Assistant Junior Dean, and the Sub-Deans at NSE, WRM and Tamesis are students themselves or have recently completed their doctorates, live on site and are therefore readily available to help.

Welfare Officer
Our Welfare Officer – Clare Woolcott, who is also the College Nurse— is an experienced listener and is available to discuss any personal concerns.

College counsellor
The College Counsellor is Virginia Norman who is here to help you gain understanding and insight into any difficulties you may be experiencing, to develop emotional resilience and put into effect real change, enabling you to fulfil your academic and personal potential. Students should email her at counsellor@seh.ox.ac.uk to book an appointment.

Peer supporters
You may prefer to talk to someone who has no official role. Various members of the College act as peer supporters and will listen to any problem in complete confidence, offering support and advice if appropriate.

The names of the peer supporters, how they can be contacted and times when they will be available are displayed on the welfare noticeboard in the Lodge and in other locations around College.

Other sources of welfare support
- **Academic tutors** are always willing to help you with any personal problems (if you are a graduate, consult your College Advisor).
- The **Tutor for Undergraduates or Tutor for Graduates** is available to talk to if your personal problems are intruding upon your academic work.
- The **Law Tutors** are willing to advise on legal problems.
- Contact the **Finance Department** for advice in matters of financial difficulty.
- The **College Doctors** (and their colleagues) and the College Nurse hold regular surgeries in College (see section 15.1).
- The **JCR and MCR Officers** can often advise you on both general and specific concerns.

The University Counselling Service
The University has a professionally-staffed, confidential Counselling Service for assistance with personal, emotional, social and academic problems. For more details see the University website (https://www.ox.ac.uk/students/welfare/counselling?wss=1).

All students of the University can use the service without charge. Information is not divulged to colleges or parents without prior permission.

The service can also act as a bridge to other therapeutic facilities where appropriate. Appointments may be made by telephone (Oxford 270300), by a personal visit to 3
Worcester Street, or by email to counselling@admin.ox.ac.uk.

The Counselling Service is open Monday to Friday during term (noughtth to ninth weeks), 9am to 5pm. For pre-arranged appointments, the service remains open Monday-Thursday until 8.00pm. The service is closed for short periods at Christmas and Easter.

The University’s Sexual Harassment and Violence Support Service is also available to students (http://www.ox.ac.uk/againstsexualviolence). To contact the Service, please email supportservice@admin.ox.ac.uk.

Nightline
Nightline is a listening and information service run by students for students. It is there to provide a sympathetic listener to share any problem, no matter how large or small.

You can phone (reverse charges accepted) or call in for a coffee and a chat to the Nightline Centre at 16 Wellington Square (Oxford 270270), which is open from 8pm until 8am every night during term. There are always two people in the office, one male and one female. Strict confidentiality is assured.

Samaritans

15.3 Disabilities

At a glance:
- The Domestic Bursar is the Disability Officer, and you are encouraged to notify him/her of any disabilities which may affect your academic study or your life at Oxford.

We maintain a register of students with disabilities (e.g. dyslexia, dyspraxia, blindness, hearing impairment, mobility difficulties, autism or autistic spectrum disorder, mental health difficulties, diabetes or epilepsy). The contents of the register are confidential, but it is intended to facilitate student welfare and education, including the possibility of special arrangements at examinations.

The Domestic Bursar, as Disability Officer, has overall responsibility for the coordination of disability support, and you are encouraged to notify him or her of any disabilities which may affect your academic study or your life at Oxford. It is important to do so as early as possible, as assessment and the making of special provisions can take some time.

Where a disability appears to have purely academic implications the Domestic Bursar will delegate the College Office to make the appropriate arrangements. The University also has a dedicated Disability Advisory Service who can advise on special facilities and possible financial assistance, see https://www.ox.ac.uk/students/welfare/disability?wssl=1
15.4 Acceptable behaviour

At a glance:

- If you break College rules and regulations, you may be fined.
- Fines for minor offences will normally be in the range of £30 to £50.
- Costs, e.g. repairing damage to rooms, may also be levied.
- You are expected to come forward to accept responsibility if you have caused damage, disturbance or offence, or broken College rules or regulations.

Our College is an academic community and we believe our purposes are best served by individual freedom and individual responsibility. Nevertheless, in a densely populated site such as our own, some constraints are necessary. Some time ago, the Governing Body, the JCR and the MCR agreed the following joint statement:

‘We consider it of paramount importance that all members of our community should feel comfortable and secure on any of our residential sites. This requires reasonable standards of behaviour, including consideration towards one another and the non-academic staff of the College. Intrusion upon others’ privacy in any way is a serious attack on the harmony of our life here. In particular we wish to outlaw: acts constituting insulting behaviour; physical or verbal abuse; drunk and disorderly behaviour; intimidation in general, sexual harassment in particular, and victimisation of any individual on whatever grounds.’

‘The Governing Body will offer its strongest support to anyone afflicted by, or drawing attention to, acts of the above kind. Advice and support may be sought from any of the Peer Supporters or any senior member of the College, as from any officer of the Junior and Middle Common Rooms. We hope that people concerned about behaviour in College will not hesitate to communicate their distress, whether or not they wish to make a formal complaint or are willing to name offenders.’

‘We believe that the above code of behaviour is reasonable and will have the support of the overwhelming majority of the College.’

We aim to enforce only such regulations, within the law, as are necessary to keep the College a secure, safe and pleasant environment in which all its members may live and study without undue disturbance. The Dean prefers to do this informally in the first instance, relying on your goodwill, but some formal regulations and procedures are desirable, firstly to inform you in more detail of the sorts of behaviour which do cause concern, and secondly to act as a reference point for stronger disciplinary action if this becomes necessary. However, the existence of regulations should not be taken to imply that any behaviour not explicitly ruled out by them is acceptable.

It has been a traditional element of College life that the JCR and MCR, both as a body and as individuals, co-operate with the Dean in maintaining the quality of life for all in College. The Dean is not a detective, and decanal powers of investigation are limited. If therefore you realise that you have caused damage, disturbance or offence, or broken College rules or regulations, you are expected to come forward to accept responsibility. The decanal team is likely to take account of your honesty when deciding on any penalties or repercussions.

Fines

If you break College rules and regulations you may be fined. Fines for minor offences will normally be in the range of £30 to £50. Costs, e.g. repairing damage to rooms, may also be taken into account and charged to your battels account.

Representing the College

Similar standards of acceptable behaviour are expected from all students outside the confines of the College.

If your behaviour fails to meet these standards, you will be taken to have brought the College into disrepute, and will be subject to decanal sanction. In particular, the breach of any other College’s disciplinary rules will be considered as a breach of St Edmund Hall rules. Unacceptable behaviour that results from large social gatherings of students will be viewed particularly seriously.

Any activity carried out which links you to St Edmund Hall has a potential impact on the reputation of the College. In particular, any material posted on websites, blogs, etc., or in relation to charitable or commercial activities, which links you to the College should be carefully worded, and in keeping with the law and accepted standards of taste and decency. Failure to comply may lead to decanal sanction for bringing the College into disrepute.
### 15.5 Music and Noise

**At a glance:**
- Do not play loud music of any description outside Music Hours.
- If you are uncertain whether noise from your room disturbs your neighbours or those in rooms above or below you, ask them.
- The College should be quiet after 11pm and silent after midnight (on Saturdays, quiet after 11.45pm and silent after 12.30am until 6.00am).

It is essential that noise in College accommodation is kept to a minimum at all times. Our aim is that it should always be possible for you to work in your own room without your concentration being unduly disturbed, and at night you should be able to sleep without disturbance.

At all times, noise of any description which unduly disturbs others is not permitted. Noise generated within a room which is audible outside it is, by definition, potentially disturbing. Similarly, noise generated in public places which is audible in other peoples’ rooms is by definition potentially disturbing. If you are uncertain whether noise from your room disturbs your neighbours or those in rooms above or below you, ask them.

Official events which are part of the regular routine of College life, such as Formal Hall or Chapel services, are not included in this provision.

#### Music

The rules with respect to music should be seen as subsidiary to the above rules.

Musical instruments, radios, televisions and audio equipment may be played only during ‘Music Hours’ (see below), within your own room, and provided that no disturbance is caused to other members of the College.

The use of headphones or earphones is recommended.

- **Music hours are 10am to 11pm**

#### Choir and instrumental practice and performance

- **General**
  Practice and performances of larger ensembles should only be arranged outside normal teaching hours. Music bookings in rooms other than the Music Room do not have priority over other bookings and the Bursary staff may therefore only be able to confirm bookings at a relatively late stage. Musicians should be particularly sensitive to the potential for disturbance to other Junior Members during examination periods.

- **Use of the Music Room**
  This is the preferred practice venue as it has some soundproofing. The Music Room is available for practising on non-amplified instruments during Music Hours. The practice of louder instruments (e.g. trumpets, drum kits, etc.) may only take place during the evening session from 6pm to 11pm, providing it does not cause undue disturbance to others. The Music Room must be kept clean and tidy at all times and no musical instruments (except for those that are college-owned) may be stored there.

  Only St Edmund Hall students may book the Music room, and only SEH students will be allowed to collect the key. Non-SEH students must NEVER be left unattended. The student booking the Music Room must be in attendance at all times.

- **The Wolfson & Pontigny Room**
  Use of the piano in the Wolfson is at the discretion of the Director of Music and providing disturbance is not caused to other users of the space. Use of the Pontigny Room for activities with musical accompaniment, such as fitness sessions, is permitted after 5pm provided others are not disturbed.

- **The Doctorow Hall**
  This space may be suitable for e.g. a string quartet or choir practice with keyboard accompaniment.

- **The Old Dining Hall**
  Use of the piano in the ODH is at the discretion of the Director of Music. Use of the ODH within music hours should take account of the possibility for disturbance (e.g. of classes being held in the Hearne Room) and therefore it is not a preferred venue prior to 6pm.

- **The Chapel and Ante-chapel**
  At the discretion of the Chaplain, the chapel may be used for practice for organ, piano, choral and instrumental music, noting that this is a consecrated space and there is an expressed expectation of due reverence. Junior members should understand that the Bursary may refuse bookings when either the Chapel or the Old Library is in use.
During term time, the Chapel will be used by the Choir for rehearsals for both for regular Sunday services and special occasions throughout the year. In addition, services with music take place each Sunday evening during term time; students living in the Front Quad may therefore experience some levels of noise during these times.

In other public rooms, music may only be played with the prior permission of the Dean.

**Parties**

Only one ‘large’ party or similar function will be permitted per week in term. For further details, see section 15.9.

Improper use of these rooms, or failure to observe the requirements listed above, will result in individuals or groups being banned from booking any spaces in the college for future practice or performance.

**Other disturbances**

Disturbance is not only caused by music. Shouted conversations carried on from one building to another, or from the ground to an upper-floor window, may also cause disturbance. Shouting and singing, particularly when returning to College late at night, or slammed doors and pounding feet on staircases late at night can cause disturbance.

Sound reflects only too well from the hard external surfaces of our high buildings, particularly outside the JCR and on the raised quad. Even conversations at normal volumes in quads and passages will be audible in several adjacent rooms and potentially be very disturbing, particularly late at night. Please bear all these points in mind and show consideration for your colleagues.

**Quiet and silent hours**

The College should be quiet after 11pm and silent after midnight (on Saturdays, quiet after 11.45pm and silent after 12.30am) until 6am.

**Complaining about noise**

You are urged first to address the person responsible, as much noise is merely thoughtless and problems can usually be resolved amicably. If the issue cannot be resolved in this way, take your complaint to the Duty Porter, Junior Dean, Sub-Dean, or Dean. You should not feel obliged or pressured to tolerate levels of disturbance above those laid down here, and the Dean will take a very serious view of those who do not respond positively, cooperatively and immediately to complaints of disturbance.

Maintenance work, cleaning work, deliveries and so forth may generate some unavoidable noise. The College aims to keep such disturbance to a minimum.

If you break the noise regulations you may expect to be fined, in proportion to the degree of the disturbance, the time, previous history, and whether the Porter or a member of the decanal team has had to be called. Persistent offenders may be required to move rooms or to move out of College accommodation.

More information about the procedure for making a complaint (noise-related or otherwise) is given in Appendix 4.

---

**15.6 Safety**

**At a glance:**

- Any electrical equipment brought into College must be safe and maintained in a safe condition.
- No fireworks or firearms are permitted in College.
- Do not climb on the buildings.
- Do not place anything on your window ledge.
- If you see a suspicious package, contact the Porters.

We are responsible by law for the health and safety of our members and employees. The Domestic Bursar has been designated Safety Officer, and there is a Safety Committee which monitors health and safety matters and reports to the Governing Body. We ask all students to be mindful of their own safety and that of others. Incidents or situations which are hazardous or likely to become so should be reported immediately to the Lodge.

You must not tamper with any equipment that has been fitted by College staff, e.g. window restrictors or shower flow restrictors.

**Reporting an accident**

Details of any accident causing bodily harm must be reported to the Lodge and entered in the Accident Book kept there.
Electrical equipment
You must ensure that any electrical equipment brought into College is safe and maintained in a safe condition. (See also section 5.5.)

Firearms and fireworks
Firearms and fireworks must not be brought into College.

Climbing
You are forbidden to climb on roofs or buildings, including the College boathouse. It is also forbidden to climb out of windows or to sit on window-sills or the ‘balconies’ in the Emden and Kelly buildings.

Window ledges
Do not store cartons of milk, sports shoes or other objects on outside window ledges as it is potentially dangerous (and unsightly).

Swimming safety
You must produce evidence of your ability to swim before taking part in Boat Club activities. The Boat Club officers will be held responsible for seeing that this requirement is fulfilled.

Punting
Most punting accidents are connected with over-consumption of alcohol or disregard for the swollen state of the river after heavy rain. You are strongly advised to ensure that all members of your punting party are competent swimmers.

Bomb alerts
The Porters have instructions to take positive steps to deal with suspect packages, etc. Do not cause unnecessary consternation by leaving unattended bags anywhere in the College.

If a suspect package is discovered it is, at present, considered prudent that occupants of adjacent buildings do not evacuate immediately. Evacuation should proceed after advice from the police or the authority in charge. It is important that any actual suspect package is considered safe before anybody is allowed near. In all cases, obey the instructions of the person in charge meticulously and promptly.

Snow clearance and gritting
We have procedures in place to clear snow and ice from key access areas. However, please do take care in cold and icy conditions, as untreated pavements may increase the risk of accidents. It is your responsibility to take care at these times.

15.7 Fire precautions

At a glance:
- Familiarise yourself with the emergency procedures and your escape route in case of fire.
- Watch the fire safety video: https://www.seh.ox.ac.uk/students/safety
- A fire evacuation practice will take place at all College sites early in every term.
- Fire alarms are tested every week on Mondays or Fridays.

The consequences of a serious fire in our College could be catastrophic. Our older buildings were not constructed with fire precautions in mind, but they have been brought up to legally-required standards of fire safety. This also imposes some restrictions and obligations on everyone, and vigilance on the part of all members of the College is necessary.

You should familiarise yourself with the emergency procedures and your escape route in case of fire. A fire evacuation practice will take place at all College sites early in every term. These practices are held at reasonable times and your active participation is expected. Failure to co-operate will be treated as an offence against College regulations.

Fire alarms and tests
The fire alarms are tested every week, currently on Monday mornings between 7.30am and 9.00am on the Queen’s Lane site. At the College’s outside properties, fire alarms are tested on Fridays, between 11.00am and 2.30pm.

There are occasional false alarms, some accidental and some malicious, but you must obey alarms at all times other than the advertised testing periods.

Personal Emergency Evacuation Plan
If you have a disability that prevents you from quickly and safely evacuating your room or any other location within the College if there is a fire alarm, please contact the Accommodation Manager to complete and agree your own Personal Emergency Evacuation Plan (PEEP). This will
ensure that assistance is in place to maintain your safety in an emergency. PEEPs will be held by the Head Porter.

**Tampering with fire-fighting equipment**

Tampering with any fire precautions or fire-fighting equipment is a criminal offence punishable in the courts by large fines and possible imprisonment. In addition, the Dean will take the strongest possible internal disciplinary action against offenders. At the very least they will be required to move out of College accommodation. Any obstruction of fire escapes or of exit routes from college buildings will attract similar punishment. Fire doors must not be wedged or propped open. You should feel no hesitation in reporting to the Dean anyone who puts lives at risk in this way.

If you notice that fire-fighting equipment has been moved or tampered with, or is inoperative, report it to the Lodge at once.

**Fire doors when moving luggage**

A fire door without a free swing closer may be momentarily wedged open to allow the passage of persons and materials. However, once this has been completed, the wedge must be removed, allowing the fire door to close. Doors fitted with hold open or free swing closers must not be wedged.

**Complaints about fire precautions**

If you are dissatisfied in any way with the fire precautions in College, contact the Domestic Bursar, who is the Fire Officer.

**Lighting of fires**

Needless to say, the actual lighting of fires, or reckless behaviour likely to cause a fire, are serious disciplinary offences, and likely to terminate your career in Oxford.

**Electrical equipment**

Kettles, toasters, irons, microwave ovens, and other pieces of electrical equipment liable to overheating and which place undue load on the electric circuits may not be used in your room or in corridors. Such items can only be used in the properly equipped kitchenettes and laundry rooms (see section 5.5).

**Cooking**

Fire alarms due to unattended cooking are a repeated disruptive pattern in College life. For this reason, causing an actual fire or setting of a heat or fire alarm by leaving cooking of any kind unattended will be regarded as a disciplinary offence. Simply put, students may not leave food to cook unattended in the College pantries/kitchens.

Violations of this rule may attract decanal sanctions in line with other such nuisance and/or fire regulations violations, depending on circumstances. In addition, cooking late at night when most fellow students are sleeping can often be disruptive and is strongly discouraged.

**Sign in your guests**

Names of overnight guests, and residents intending to be absent overnight, must be recorded in your College accommodation’s signing-in-and-out book (see section 15.8).

---

**15.8 Guests**

**At a glance:**

- You are responsible for the behaviour and safety of your guests.
- Sign in your guests.
- You will need the Dean’s permission to have a group of guests staying overnight.

There are no fixed visiting hours for guests, but the rules in this section must be followed. All guests must be aged 18 or over, unless specific permission is given by the Dean or Domestic Bursar.

**Your responsibilities**

You are responsible for the behaviour and safety of your guests at all times while they are on College premises. You must accompany your guests to meals in Hall, in the bar, and in any public area of the College after midnight. They are not allowed in the Library.

**Guest responsibilities**

Guests must be willing to identify themselves and their hosts if challenged by any member of the College. Otherwise they may be asked to leave immediately.
15.9 Meetings, parties and events

At a glance:
- Any gathering of more than eight people needs decanal permission.
- Staircase parties are not permitted.
- Only one large event will be permitted per week in term and permission must be sought well in advance.

Gatherings of more than eight people
The Dean’s permission is required for any gathering of more than eight persons. Permission will not normally be given for gatherings within students’ own rooms, most of which are too small. Parties and dinners in public rooms should not adjourn to students’ private rooms if more than eight people are involved. These rules apply to all College residences.

Staircase parties
‘Staircase’ parties are not permitted.

Booking public rooms in the College
You can book certain public rooms for meetings, parties, private dinners, etc. These include the Old Dining Hall (The Bursar or Dean may impose a requirement for a Fellow to be present), the Emden Room, the Hearne Room, the Doctorow Hall and the Pontigny Room. The booking form is available on the College website (https://www.seh.ox.ac.uk/students/room-and-event-booking/room-booking-form). Bookings need to be approved by the Junior Dean or the Dean before the booking can be accepted.

Please note that your booking application may be refused if the proposed activity is deemed inappropriate due to potential noise levels and the close proximity of accommodation and offices or because of the general layout or fabric of the building. Improper use of any room will result in individuals or groups being banned from booking College spaces for future use.

Events at NSE, Tamesis or WRM
No events are allowed in the gardens at NSE or any indoor or outdoor space at NSE, Tamesis or WRM, without permission from the resident Sub-Dean, who will consult the Estates staff and, if necessary, the Dean. The organiser will be required to complete an online booking form (https://www.seh.ox.ac.uk/students/room-and-event-booking/room-booking-form). Please note that the use of a common room may not be exclusive as these are shared spaces in residential accommodation and other residents are therefore always also entitled to access them.

Events at the boathouse
The boathouse is not considered an appropriate venue for parties, etc. It may, however, be booked for certain events organised by the Committee(s) of the Boat Club, the Committee of the Friends of the Boat Club, or by the Committee of the St Edmund Hall Association. Only in very exceptional circumstances will other requests be considered, and it is unlikely that an individual’s request would ever be considered. Permission should be sought from the Dean and, if granted, will be subject to the organiser satisfying strict preconditions including, but not
limited to guest behaviour, health and safety, noise levels, and insurance and licensing compliance.

Booking notice
Adequate notice must be given, particularly in cases of potential disturbance or freedom-of-speech issues (see section 15.10). No commitments (e.g. advertisements, invitations) should be entered into until permission is formally granted. For all bookings requiring catering (e.g. dinner parties) you will need to submit the booking form at least two weeks in advance. For drink receptions, lectures and conferences: one week in advance. For all ad hoc meetings where alcohol is not being consumed: at least two days before. However, we recommend that you book as early as possible to avoid disappointment.

The Dean reserves the right to refuse, or place conditions on, any booking, particularly where a majority of those attending will not be members of the College.

Organiser’s conduct
St Edmund Hall believes that a culture of free, open and robust discussion can be achieved only if all concerned engage critically but courteously with each other. The College does not tolerate any form of harassment or victimisation and expects all members of the College community, its visitors and contractors to treat each other with respect, courtesy and consideration. The College is committed to fostering an inclusive culture which promotes equality, values diversity and maintains a working, learning and social environment in which the rights and dignity of all members of the College community are respected.

Large events
Only one ‘large’ party or similar function will be permitted per week in term. For this purpose, any function with music, live or recorded, is liable to be deemed ‘large’ unless the Dean is perfectly satisfied otherwise. Such functions may normally only be held on a Saturday night (exceptionally on a Friday night) and must take place in the Pontigny Room, except that the Dean may permit the JCR to hold up to two discos (bops) per term in the Wolfson Hall in each of Michaelmas and Hilary Terms.

If you are the organiser of such a disco or party, you must pay particular attention to security arrangements, see that the event ends promptly at the agreed time, and are responsible for escorting your guests off the premises after the function.

Events during Trinity Term and examinations
To avoid disturbance to examinees, no social functions are permitted in College after the Sunday at the beginning of Seventh Week of Hilary Term or after the Sunday at the beginning of Third Week of Trinity Term. Exceptions to this rule are at the discretion of the Dean and will only be made for functions unlikely to cause any disturbance.

Please note that Chapel services and choir practice are not categorised as an event, as these are a regular function of the College and a tradition of College life.

15.10 Freedom of speech

At a glance:
- You must not disrupt College teaching or administration.
- We defend freedom of speech at meetings held on our premises.

You may in no way interfere with or disrupt College or University teaching and administration, nor the lawful exercise of freedom of speech at any meeting, club or society within the University.

We are required under Section 43(3) of the Education (No. 2) Act 1986 to defend freedom of speech at meetings held on our premises.

The booking forms for the use of rooms for meetings therefore include an undertaking on the part of the organisers to comply with this section of the Act, and no rooms will be made available without signed undertakings having been deposited with the Dean and Bursary.

A copy of our Code of Practice on Freedom of Speech is available on the College website (https://www.seh.ox.ac.uk/about-college/policies-accounts-and-legal-documents) and further information can be found in the University’s Code of Practice on Meetings and Events (https://www.ox.ac.uk/media/global/wwwoxacuk/localsites/gazette/documents/supplements2016-17/Code_of_Practice_on_Meetings_and_Events_-_%281%29_to_No_5142.pdf).
15.11 Harassment

At a glance:
- Harassment will lead to strong disciplinary action.

Definitions
A person subjects another to harassment where they engage, intentionally or otherwise, in unwanted and unwarranted conduct which has the purpose or effect of:
- violating another person's dignity, or
- creating an intimidating, hostile, degrading, humiliating or offensive environment for another person.

Harassment may involve repeated behaviour, but a one-off incident can also amount to harassment. Peer pressure leading individuals to feel that they have to participate in unwanted or shaming activities can also constitute a form of harassment. The recipient does not need to have explicitly stated that the behaviour or actions were unwanted.

Bullying is a form of harassment and may be characterised as offensive, intimidating, malicious or insulting behaviour, or misuse of power through means intended to undermine, humiliate, denigrate or injure the recipient.

The College seeks to protect any member of the College community from victimisation, which is a form of misconduct which may itself result in a disciplinary process. The College will regard as victimisation any instance where a person is subjected to detrimental treatment because they have, in good faith, made (or indicated an intention to make) an allegation of harassment, assisted or supported another person in doing so, participated in an investigation or hearing, or is suspected of having done so.

Policy
St Edmund Hall does not tolerate any form of harassment or victimisation and expects all members of the College community, its visitors and contractors to treat each other with respect, courtesy and consideration.

Freedom of speech and academic freedom are protected by law, though these rights must be exercised within the law. Vigorous academic debate will not amount to harassment when it is conducted respectfully and without violating the dignity of others or creating an intimidating, hostile, degrading, humiliating or offensive environment for them.

All members of the College community have the right to expect professional behaviour from others, and a corresponding responsibility to behave professionally towards others. Being under the influence of alcohol, drugs or otherwise intoxicated is not an excuse for harassment.

Further details can be found in a separate document entitled “College Policy and Procedure on Harassment: Promoting a Positive Environment for Work and Study”, which is posted on the College website. All members of College are also bound by the University rules on harassment; see http://www.admin.ox.ac.uk/eop/harassmentadvice/policyandprocedure/.

Sexual harassment
St Edmund Hall is committed to maintaining an environment that is free from sexual and gender-based discrimination, harassment, and violence. The College will therefore take action to prevent all forms of stalking, sexual exploitation or intimidation, sexual harassment, and sexual assault. It seeks to provide a supportive environment for anyone who experiences gender-based or sexual discrimination, harassment, or violence, and to facilitate the prompt and fair investigation of complaints about gender-based and sexual misconduct.

The Decanal team and the Welfare Officer provide the first points of contact in these matters. Other sources of support within the College and the University, including the University’s Sexual Harassment and Violence Support Service, are listed in section 15.2. Any student with concerns that the behaviour of another member of the College might amount to harassment of any kind may bring the matter to the attention of the Dean. Information provided in confidence will be treated in line with the College and University policy detailed in Appendix 3.

Complaints
Complaints relating to harassment may be referred either to the College or to the University and the College advisers are willing to give advice about which body a complaint should be referred to. The University advisers may be approached by any Junior Member who believes they have been subjected to harassment as defined in the code. See the University’s harassment advice (http://www.admin.ox.ac.uk/eop/harassmentadvice/) for further information.
15.12 Sexual Consent

At a glance:
- Consent is about communication

Sexual activity requires consent, which is defined as positive, unambiguous, and voluntary agreement to engage in specific sexual activity throughout a sexual encounter. Consent cannot be inferred from the absence of a “no”; a clear “yes”, verbal or otherwise, is necessary.

Consent to some sexual acts does not constitute consent to other acts, nor does past consent to a given act constitute present or future consent. Consent can be revoked at any time. Consent cannot be obtained by threat or force nor from someone who is asleep or mentally or physically incapacitated. Although consent does not need to be verbal, verbal communication is the most reliable form of asking for and gauging consent.

College takes sexual misconduct very seriously; incidents involving any behaviour of a sexual nature which takes place without consent will be taken up by the Dean. A formal report of sexual harassment or sexual misconduct made against a student may then be passed to the Proctors and investigated under the University’s Code of Discipline. In such cases, the outcome of the University’s disciplinary procedures will be considered final.

15.13 Concerns or complaints

At a glance:
- The College has a formal complaints procedure which should be followed.

We make provision for concerns and complaints about academic or domestic issues to be handled through College procedures, as it is important that you know how to raise a concern or complaint, both informally and formally. The existence of a procedure is not intended to generate a culture of complaints, but to ensure that concerns and complaints are handled consistently and fairly.

Details of the procedure can be found in Appendix 4.

15.14 Drugs

At a glance:
- If you possess, manufacture, pass on or sell drugs, you must expect to be sent down from the College. The reasons for this strict disciplinary line are as follows:
- The taking of such drugs has a rapid and very serious effect on academic study.
- Due to of the very high cost of such drugs, taking them almost inevitably leads to selling them.
- The publicity to which drugs cases inevitably lead is harmful to a college corporately, and may reflect indirectly upon its individual members.
Cannabis, etc.
The Governing Body also takes a very serious view of involvement with such drugs as cannabis. According to the circumstances of individual cases, it would endorse firm disciplinary action up to and including expulsion.

Health risks
The Governing Body wishes to stress the health risks of the abuse of drugs:
- Although addiction to drugs is sometimes curable, it is commonly not; therapy is usually a prolonged and specialised matter.
- Drug-taking may involve further health risks, e.g. exposure to infection with hepatitis, AIDS and other diseases.

Our pastoral duty
While the Governing Body believes that strict disciplinary actions are required in the interest of the College as a whole and of all its members, it also recognises a pastoral duty towards individuals who might become involved with drugs.

In pursuance of this pastoral duty, it would recommend one or other of the following courses of action if you have a drugs problem:
- Seek medical help, either from the College Doctor or another general practitioner. The College Doctors are, like all other doctors, bound by the rules of medical confidentiality and will not inform the College authorities without your consent.
- Seek help from the various counselling services outside the College: The University Counselling Service, Nightline, Samaritans (see section 15.2).
- Contact the Drugs Squad of the Thames Valley Police via the police non-emergency number: 101, or by visiting St Aldates Police Station. This course of action might be appropriate if you wish, in the public interest, to assist with the conviction of drugs pushers; in such circumstances, the police might be expected to maintain confidentiality.
- Contact the Welfare Officer, the Dean, the peer supporters, a tutor, or an officer of the College, bearing in mind that a senior member’s responsibility to other members of the College might impose some limit on the degree of confidentiality which could be maintained.

Avoidance of drugs
Above all, the Governing Body advises all students, in their own and in the general interest, to keep clear of involvement with illegal drugs in any shape or form.

15.15 Alcohol

At a glance:
- Drunk and/or disorderly behaviour is an offence at all times whether within the College or elsewhere in the environs of Oxford.
- Non-alcoholic drinks must be available as an alternative to alcohol at all College functions.
- We are not licensed to sell alcohol to anyone other than our members and their bona fide guests.

The over-consumption of alcohol can have serious long-term adverse effects on your health, and fairly immediate adverse effects on your ability to do academic work. It is also the major cause of anti-social behaviour by students within the College and within the city.

Alcohol awareness
You should be aware of the medically recommended maximum levels of alcohol consumption, and act accordingly.

Non-alcoholic drinks
It is our policy that at all official entertainments given by the College, the JCR and the MCR, non-alcoholic drinks shall be available as an alternative to alcoholic drinks.

Event organiser’s responsibilities
Organisers of any function on College premises are responsible for seeing that excessive alcohol is not provided and that the behaviour of their guests does not lead to excessive alcohol consumption.

Licensing restrictions
We are not licensed to sell alcohol to anyone other than our members and their bona fide guests, and no function organised within the College may do so, or advertise in any public place the availability of alcohol. Organisers of functions at which alcohol is to be sold must consult the Dean, and adhere strictly to Decanal guidelines.
Drunk and disorderly behaviour
Drunk and/or disorderly behaviour is an offence at all times within the College. Offenders may be required (by a Porter, one of the Deans or by any senior member of the College) to leave the College premises or retire to their own rooms immediately, and failure to comply will be viewed very seriously by the Dean.

The Dean may levy fines, and will exclude persistent offenders from certain facilities within the College, or from the College premises entirely. Drunk and disorderly behaviour by our students in the city, which may bring the College into disrepute, will attract decanal sanctions.

The Buttery Bar
Note: During the Covid pandemic, the Buttery bar will NOT be open. We plan to have a marquee open instead for Michaelmas term, details to be advised.

15.16 Bicycles, motorcycles and cars

At a glance:
- Register your bicycle with the Lodge.
- Do not ride your bicycle inside the College.
- Always use a cycle helmet and ensure brakes and lights are fully functional.
- If you live at WRM, you are not allowed to keep a car or motorcycle in Oxford.

Register your bicycle
Bicycles must be registered with the Lodge and clearly marked with the assigned College number. Any unmarked bicycles found in College are liable to be removed. There is a limit of one bicycle per student.

Cycling within College grounds
Bicycles may not be ridden in any way inside the College.

Cycling around Oxford
Oxford’s road network was not designed to accommodate modern levels of demand and every year students are involved in serious accidents while cycling in Oxford. If you are intending to cycle, ensure that you are fully familiar with and follow the Highway code, always use a cycle helmet, always use lights and wear high visibility clothing at night (and at dusk), ensure your brakes and bell work, and respect pedestrians and other road users.

Parking your bicycle in College
Within the College, bicycles may only be left in the bicycle sheds in the Churchyard and behind the Besse building. Bicycles must not be left in any way obstructing the entrance to the College in Queen’s Lane, or at the Forum Entrance in the High Street and may not be left, even for the shortest of times, in the passageway next to the Lodge.

Cycles must be stored tidily, in cycle racks if possible, and in such a manner as to not impede fire egress and pathways.

Any bicycles contravening these rules, and those attached to any College furniture, e.g. gates, etc., may be immobilised or removed, and returned only on payment of a fine. No vehicles of any kind may be kept in College rooms or buildings on pain of fine and confiscation.

Cars and motorcycles
Oxford City Council states that students living in the William R. Miller Building must not bring into or keep any motor vehicle in the City of Oxford. If you live on other College sites, there are no restrictions on the ownership of cars and motorcycles, but there is no parking space available for them in College and they may not be brought inside the College, or parked at NSE, the William R. Miller Building, or Tamesis.

There is no parking on any site for student guests or visitors.

Parking in the City is limited and strictly controlled. Oxford City Council will not issue parking permits to
students living in any College building. You are therefore advised that it is not in your interest to bring cars or motorcycles to Oxford.

**Theft and vandalism**

Theft and vandalism of bicycles is very common in Oxford, and we can accept no responsibility for damage or loss, however or wherever occurring.

You are urged to avoid bringing particularly expensive bicycles for use in Oxford (they are prime targets for organised thieving), to use strong locking devices, to have an identification such as a postcode indelibly stamped on the frame (the Oxford police will do this free of charge), and to take out insurance.

**Bicycle culls**

Periodically, there are routine inspections and culls of damaged, unroadworthy and unidentifiable bicycles.

---

### 15.17 Miscellaneous regulations

**At a glance:**

- Ball games are not permitted on any College premises (except for croquet at NSE).
- The Front Quad lawn is out of bounds.
- You can celebrate after your exams in the Churchyard, but only with champagne, sparkling wine, water and soluble confetti.
- Trashing is not permitted; if you are trashed, you can expect a substantial fine and will not be allowed into College.

**Ball games**

Ball games and the like are not permitted on College premises (except for croquet at NSE). This includes the casual kicking, bouncing, throwing, and so on, of balls or anything else.

**Litter**

Litter must not be deposited or left anywhere on College premises.

**Behaviour in the Churchyard**

The Churchyard of St Peter-in-the-East is available to all members of the College for walking, sitting and talking. As it ultimately belongs to the Church of England, moderation in behaviour is required and expected.

**Celebration of exams**

Moderate post-examination celebrations are permitted in the Churchyard, south of the Library. The only substances permitted for consumption are champagne, sparkling wine, and water. All other substances will be subject to a decanal fine. Only soluble confetti may be thrown: all other substances will be subject to a Decanal fine. Litter must be removed afterwards.

You must ensure that your bicycle is appropriately registered and marked by the College.

**Removal of bicycle locks**

Due to the nature of the machinery required to cut them, ‘D’-locks cannot be removed from cycles unless they are inside the College boundaries. Please note, Maintenance closes at 4.30pm. To give time for the department to respond to requests to remove locks, especially off-site, please contact Maintenance before 3.30pm. We are unable to remove bike locks on bikes that are not on a college owned property.

---

**Respect for Decanal team and College staff**

No conduct is allowed that would obstruct the Dean, the Junior Dean, the Assistant Junior Dean, the Sub-Deans, the Porters, or any other member of College staff in the execution of their duties. You should be able to identify all members of the Decanal team by sight; photographs can be found on the noticeboards in the Lodge and in the Staircase V tunnel.

**Conduct of clubs and societies**

The University has regulations concerning the conduct of students and student clubs and societies. These regulations are enforced by the Proctors, and are summarised in the University Student Handbook (Proctors’ and Assessor’s Memorandum) which you will
receive at the start of your first year. The current version can be found on the University website at http://www.proctors.ox.ac.uk/handbook/handbook/.

**Smoking policy**

We operate a strict no smoking policy, including the use of electronic devices, on all College properties. Transgression will lead to decanal sanction, which may take the form of a fine, but depending on circumstances might involve exclusion from College accommodation or referral to the Disciplinary Committee.

---

### 15.18 Disciplinary procedures and appeals

**At a glance:**

- The Dean may summon students, clubs and societies in connection with any decanal matter.
- If you disagree with the Dean’s ruling, you can appeal to the Principal.
- Serious breaches of discipline will be referred to the Disciplinary Committee.
- If you disagree with the committee’s decision, you can appeal to the Principal.

**Priority of a Decanal summons**

The Dean may summon students in connection with any Decanal matter. The utmost priority must be given to such engagements. The date and time of a Decanal summons cannot normally be changed; failure to answer a summons without communicating due cause will be penalized.

**Co-operation with disciplinary instructions**

Students are required to co-operate with reasonable disciplinary instructions from the Porters, Junior Dean, Assistant Junior Dean, Sub-Deans and any Senior Member of the College.

**Decanal powers**

The Dean is responsible for the maintenance of discipline within St Edmund Hall, and more generally for the maintenance of good relations within the College community. He or she has power to investigate and where appropriate to penalise individual students and students’ clubs and societies for unacceptable behaviour, and for the transgression of any College regulation. Evidence of more serious offences may be passed by the Dean to the College’s Disciplinary Committee or to the relevant University authorities.

Hardship funds will not be available to cover the consequences of fines imposed. The Dean may also exclude from or place conditions on use of College facilities or premises, including College accommodation.

---

**Abuse of IT facilities**

Inappropriate use of IT facilities (see section 10), including illegal file-sharing, the posting of abusive material on websites or via social media, or sending of abusive emails (see section 15.11), may also be subject to decanal sanction.

**Room ballot**

The Dean, in consultation with the Bursary, may override the room ballot mechanism in exceptional circumstances where the welfare of a student is of acute concern, or where behavioural or disciplinary concerns of a serious nature have arisen (see section 15.18).
15.19 Disclosure of criminal convictions

At a glance:
- Tell the Dean if you have been convicted of, or cautioned for, a relevant offence.
- Relevant offences are those of a violent or sexual nature, or commercial drug dealing.

To help reduce the risk of harm or injury to members of the College community, the College must know about any relevant criminal convictions of, or police cautions for, any student in residence.

Relevant criminal convictions or cautions are only those for offences against the person, whether of a threatening, violent or sexual nature, and for offences involving unlawfully supplying controlled drugs or substances where the offence concerns commercial drug dealing or trafficking.

Convictions and cautions that are spent (as defined by the Rehabilitation of Offenders Act 1974) are not considered to be relevant and you should not reveal them.

16 Outside Commercial Interests

At a glance:
- Do not use the College’s facilities to carry out your own business activities.

Use of the College’s research or administrative facilities to pursue personal business, commercial or consulting activities by students is strictly prohibited. Commercial activities are not to be undertaken by students on College or University premises.

Please note that students are required to comply with the University regulations relating to the use of information technology facilities; for example it is not permitted to use College or University facilities including email or mailing addresses, for commercial purposes.

17 Cultural and Sports Facilities

At a glance:
- Part of your fees is allocated to the various College clubs and societies.
- Academic appointments must always take priority over non-academic ones.
- If you have been suspended, you cannot participate in any College sports or societies.

We set aside a part of your fees to provide for social, cultural and sports facilities. The allocation of this money is discussed by the committee of Amalgamated Clubs (representatives of the JCR and MCR and the various College clubs and societies), which meets once a term (if deemed necessary) and is presided over by a Fellow as Senior Treasurer.

The College rents pitches for rugby, football and hockey in the University Parks, and has a boathouse on the Isis. By arrangement with The Queen’s College, you may use the
Queen’s College tennis courts at their sports ground on the Abingdon Road and the Queen’s squash courts in James Street. The latter may be booked in Queen’s Lodge. Basketball courts and cricket pitches are hired elsewhere as needed. The JCR usually hires a punt in the summer; booking can be made via the JCR website. The MCR and SCR have shared ownership of a punt, for which booking is made via the MCR website (mcr.seh.ox.ac.uk).

Academic appointments must always take priority over non-academic ones, and you must not allow excessive non-academic commitments to interfere with your academic work.

If you are suspended from your studies at the College, whether on grounds of health, academic discipline, or other reasons, you are debarred from representing the College or the University at any sport. You are also not permitted to take part in any music, drama, political, or other cultural activities of the College. This rule may be waived in individual cases only with the explicit permission of the Principal.

18 Communication

At a glance:

- It is your responsibility to check your pigeonhole and University email account regularly, and read the College noticeboards.

The College works well only if you are prepared to read notices and to act on them. Familiarise yourself with the College noticeboards and follow all instructions set out on them, and check your University email account regularly, and at least twice between Mondays and Saturdays, for messages relating to your studies.

Members of College staff cannot be held responsible for your failure to read notices or to respond to instructions left in your pigeonhole or sent to you by email. All students, including those who live outside of College accommodation, are expected to check and empty their pigeonholes at the College Lodge at least once a week during Full Term.

All communication between students and tutors/members of College staff should be courteous and civil.
Appendix 1: Unsatisfactory Academic Progress

Overall academic progress is monitored by the Tutorial Committee which, in the case of undergraduates, receives reports on student progress, requests for suspension on fitness to study grounds and so forth. The Tutorial Committee is chaired by the Principal and comprises all Tutorial Fellows, and those Lecturers with sole organising responsibilities. The Tutorial Committee has broad oversight and decision-making power relating to the progress of junior members, and an established procedure (the Tutorial Procedure Rules) for referring problem cases to small panels (termed Academic Panels) to which decision-making powers may be granted.

Where a pattern of unsatisfactory academic progress develops, it is important to address the problem as early as possible, to identify any obvious external problems (e.g. financial, health, welfare, etc.) that may be involved and to identify steps that can be taken to improve the situation. This section sets out one framework within which the College seeks to help students succeed despite such problems, and the pathways that may unfold in a minority of cases where improvement is not forthcoming.

The role of tutors
In the first instance, as described elsewhere in this document, tutors are responsible for overseeing the academic progress and welfare of their students. It is the student’s responsibility to report any problems that may adversely affect their work, and for the tutor(s) to take these into account. The pattern of regular tutorial meetings and reporting (as per section 6.2) provides an effective and sufficient system of guidance in the great majority of cases.

In the case of apparent academic dereliction, or a pattern of significant under-performance, the subject tutors responsible should arrange to meet (ideally collectively) with the student in question to discuss the problems. It is recommended that subject tutors follow up such meetings with short written memos outlining to the student any key points of advice or agreements reached with the student in terms of specific work targets.

Referral to other College Officers
In cases where the problems have become acute and do not seem to be resolvable by the above means, the tutors may refer the student to the Tutor for Undergraduates, the Dean, or Welfare Officer, as deemed most appropriate given the circumstances. These officers should in turn provide the tutors with appropriate feedback on the outcomes of their meetings with the student (taking account of any confidentiality issues).

The primary goal of these mechanisms is to identify those factors that may be responsible for the underperformance, to encourage improvement, and to provide support and guidance for the student.

Further steps, including convening of an Academic Panel hearing
Contingent on the outcome of the above, the subject tutors, in consultation with the Tutor for Undergraduates, may decide that it is appropriate to set specific academic goals for the student to meet (e.g. exceptionally, pre-penal or penal collections, following the procedures set out in the by-laws). In such cases, the Tutor for Undergraduates will normally convene an Academic Panel hearing, the outcome of which will be reported to the Tutorial Committee.

The role of Academic Panels
Academic Panels are convened by the Tutor for Undergraduates (either at the instigation of subject tutors or by the Tutorial Committee) to deal with cases of apparent persistent academic dereliction and/or serious academic failure.

Academic Panels will normally be chaired by the Tutor for Undergraduates (unless he or she is one of the student’s tutors) and will comprise another two Fellows not drawn from the student’s school of study. The work of the panel is supported by the Academic Registrar, who ensures that decisions by the panel are fully consistent with appropriate legislation and college policy on welfare and other relevant matters.

The procedures and powers of the Academic Panels are set out in detail in by-law 10.14 (schedules 7 and 8) but, in summary, include the power to set pre-penal and subsequently penal collections. Failure in those may result in the Academic Panel ruling that a student should be sent down. The student may appeal against a decision of the Academic Panel to an Appeal Panel comprised of the Principal and two other Fellows.
Welfare and fitness to study concerns
Should grounds emerge during consideration of the case by the Academic Panel, whether established or merely suspected, of factors that should be taken into account under the headings of health, welfare, or disability, and on which the Panel members feel unable to form a properly informed judgment, then guidance should be sought from a Fitness-to-Study Panel convened within the College. These panels are separate in membership from the Academic Panel, comprise three members and operate under the provisions of by-law 10.14, schedule 9. The Fitness-to-Study panel, having considered the case, may then report back to the Academic Panel, which will then decide on the appropriate academic outcome informed by this report.
In certain circumstances the Tutor for Undergraduates may wish to consult a Fitness-to-Study panel without first referring the matter to an Academic Panel (see by-law 10.14, schedule 9 for the relevant provisions).
Once matters have been placed in the hands of the Tutor for Undergraduates, or an Academic Panel, or a Fitness-to-Study Panel, confirmation of key steps and decisions will be made in writing to the student by (and only by) the relevant College Officer, via the Academic Registrar.

Further guidance
Our rules governing academic dereliction, penal collections, fitness to study and suspension of studies are set out in detail in by-law 10.14 and the accompanying schedules. As these rules are drafted to cover diverse circumstances they are necessarily lengthy. If you need advice on interpreting the provisions you may contact the Academic Registrar, Dean, or Tutor for Undergraduates to arrange a meeting.

Appendix 2: Fees and Charges

Course Fees
All UK and EU undergraduates are required to supply the College with a copy of their Financial Notification or their University or College Payment Advice for 2020/21. Any undergraduate who is ineligible to apply for Student Support (perhaps because of funding received for a previous course of Higher Education or insufficient residence in the UK) will be liable for higher course fees.

Note that all full-time Home and EU undergraduates taking their first publicly funded course of Higher Education should be eligible to apply for Student Finance.

All International students, students from the Channel Islands and Isle of Man, and any Home/EU students who are deemed to be working for an equal or lower qualification than they already have obtained (ELQ students), will usually have to pay higher fees than all other Home/EU students. For further details about course fees for a second undergraduate degree see http://www.ox.ac.uk/students/fees-funding/fees/elq.

Please note that there are different rates of course fees for undergraduate degrees to those for postgraduate degrees/diplomas and according to whether courses are taught or by research and whether the student is regarded as a Home/EU student, from the Channel Islands and Isle of Man, or from Overseas.

For information on how your classification for fees is decided, see http://www.ox.ac.uk/students/fees-funding/fees/status.

Any student who wishes to question the status which they are awarded for course fee liability may write to the University Fees Clerk in the central University Offices. For each category of student, course fees are also banded by subject. Please read the Fees and Charges information sheet for further information. For full details of course fees and living costs at the University of Oxford see http://www.ox.ac.uk/students/fees-funding/fees/.

There are different numbers of terms for which fees are required to be paid for different degrees.

Continuation Charges and Composition Fees
Any postgraduate continuing to work for a research degree beyond the end of the period of fee liability and who remains registered as a postgraduate research student, shall pay Continuation Charges for each subsequent term up to and including the term in which the thesis is submitted. A postgraduate whose thesis is referred back shall pay no further University Composition Fee, Course Fee or Continuation Charges but shall pay a re-submission fee. The University Continuation Charge has been set at £508 per term. For 2020/21 the College Continuation Charge is 25% of the University Continuation Charge (£127 per term).

Please note that if your Division applies a fee waiver for the University Continuation Fee, this does not also apply to the College Continuation Fee.
Bursaries

There are a small number of College writing-up grants available to which students may apply for support. More detailed information regarding the length of University and College fee liability may be found at http://www.ox.ac.uk/students/fees-funding/fees/liability.

Visiting students are expected to have completed payment of all tuition fees and charges before arriving in Oxford.

Appendix 3: Confidentiality in Student Health and Welfare

The College endorses the University’s policy on confidentiality in student health and welfare, as set out in a document authored by the University’s Committee on student health and welfare, available on the University’s website (https://www.ox.ac.uk/media/global/wwwoxacuk/localities/studentgateway/documents/health/Guidance_on_Confidentiality_in_Student_Health_and_Welfare.pdf).

The College recognises the same practical and legal obligations as set out in the University document. In all cases the duty of confidence is not absolute and may normally be overridden in circumstances where there is an overwhelming public interest or legal obligation to do so. The following paragraphs are essentially summary statements, and the above document should be referred to for fuller guidance.

The College owes a duty of care to all its members, staff and students, in a manner that secures and protects their existing rights, including, in the absence of serious crime, to confidentiality and privacy; and, at all times, to equal treatment under the law. In some circumstances it might not be able to discharge this duty without infringing confidentiality; in these circumstances, students will normally be asked to give their consent, but in the final analysis it will be a matter for the professional judgement of the relevant College officer to decide whether any such disclosure should be made. It should further be understood that information given in confidence by a student will, as a general rule, be treated in a confidential manner. This would include information about a student’s physical or mental health or financial circumstances. Disclosure of such information will be on a need-to-know basis. Except in exceptional circumstances (e.g. where there appears to be a risk that the student will harm himself/herself or others, or where the student is seriously ill), confidential information should be disclosed to parents or other family members only with the consent of the student.

Those to whom information has been given in confidence, or who have acquired information which they regard as confidential, may be concerned about the welfare of a student but uncertain whether they should disclose this information or not. In these circumstances it may be sensible to seek advice from an appropriate person, e.g. a senior College officer or the College doctor, on whether the matter is sufficiently important to breach confidentiality, and, if so, to whom they should report their concerns. A concern for confidentiality need not, and should not, prevent communication that is necessary to help students in difficulty.

It is College policy that this statement on confidentiality should be made available to students and staff in the interests of providing reassurance to students but also to clarify the limits of confidentiality.
Appendix 4: Student Concerns and Complaints

Introduction
A student concern or complaint, in the context of this procedure, is a matter affecting an individual student or a small group of students, which is brought to the attention of the College. The term concern will be used for matters raised informally, and complaint for matters raised formally.

Matters of general concern, affecting the student community generally, should be brought via Junior or Middle Common Room representation, either to College Officers or to Committees of the College.

The College intends that suitable provision is made for students and complaints will therefore be infrequent.

It is, however, important that students know how to raise a concern or complaint, both informally and formally. The existence of a procedure is not intended to generate a culture of complaints, but to ensure that concerns and complaints are handled consistently and fairly.

A concern or complaint should be brought by the person or persons affected. Anonymous concerns or complaints will not be considered.

This procedure does not relate to:

• concerns or complaints raised by members of staff: these should follow the College’s grievance procedures (for academic staff, these are outlined in the Statutes; for support staff, these are outlined in the Staff Handbook);

• appeals against disciplinary or academic disciplinary procedures, which are outlined in the College by-laws;

• harassment complaints, for which there is a separate procedure, outlined above.

In taking complaints seriously, the College acts in good faith that those complaining will do so honestly and fairly. In cases where investigation reveals that a complaint has been made dishonestly or maliciously, the complainant may be subject to a counter action.

Informal procedure
The simplest, and often the most satisfactory way to achieve resolution of a concern is by an informal discussion with the person directly involved in the matter. Premature escalation to that person’s supervisor or to someone without direct involvement can lead to positions becoming entrenched and more difficult to resolve. Advice can be sought from any of the Peer Supporters, Welfare Advisers, Fellows of the College or officials of the Junior and Middle Common Rooms.

However, if informal discussion does not produce the desired result, the following paragraphs detail how to take a concern further. A concern may be raised orally or in writing.

Academic matters
If the concern relates to teaching or other provision made by the University faculty/department, it should be raised with the faculty/department using their procedure. Your College tutor (undergraduates and Visiting Students) or College Adviser (graduate students) may be able to assist you with contacting the correct person.

If the concern relates to teaching or other academic provision made by the College, this should normally be discussed with your College tutor or Adviser in the first instance. If it is not possible to speak to your College tutor or the concern relates to your College tutor, approach should be made to the Tutor for Undergraduates (for undergraduates), Tutor for Visiting Students (for undergraduate Visiting Students) or Tutor for Graduates (graduate students and postgraduate visiting/exchange students).

Undergraduates are invited to complete a teaching feedback questionnaire every term. This provides a forum for comments and constructive suggestions on how to improve tutorial and class arrangements. Postgraduate students are invited to complete a feedback survey once per year. This survey focuses on College-based provision for postgraduate students: domestic arrangements, pastoral and welfare support, as well as academic support through the College Adviser system. These surveys are not the appropriate vehicles for concerns of a serious nature and it is not expected that students should wait until the end of term before alerting the College to a problem, as that might not give appropriate time for resolution.

Domestic matters
If the concern relates to an aspect of the College’s provision for accommodation (including allocation of rooms), catering, facilities or services, it should be discussed with the Domestic Bursar.

College staff conduct or behaviour
Except in cases of harassment, concerns about the conduct or behaviour of College support staff should be discussed with the Domestic Bursar, and concerns about the conduct or behaviour of academic staff should be discussed with the Senior Tutor.
Cases of alleged harassment should follow the harassment procedure: for which see Section 15.11.

**After you have raised your concern**

The person with whom you raise your concern may wish to discuss it with you and/or make enquiries of others before reaching a decision on what if anything needs to be done. He or she may refer your concern to someone else within the College who is more appropriately placed to respond. He or she may decline to deal with the concern informally, in which case you will need to pursue it as a formal complaint.

The person with whom you raise your concern will inform you of his or her decision and any proposed course of action without undue delay. Matters raised will be treated in confidence where appropriate.

If you are dissatisfied with the outcome, you may pursue the matter as a formal complaint.

**Formal procedure**

You may make a formal complaint about any College matter at any time, regardless of whether you have first raised the matter informally.

**Stage 1: Initiation**

Complaints must be made in writing and clearly identified as a formal complaint. The letter initiating the complaint should describe in detail the nature of the complaint, the facts giving rise to it, and your preferred outcome. A copy of that letter and all subsequent correspondence regarding your complaint (including any appeal) will be kept in a College Complaints Register held by the Domestic Bursar and accessible to such College Officers and staff whom the Domestic Bursar considers need access to the information in order to carry out their duties. The Vice-Principal shall keep a separate register of any complaints against the Domestic Bursar.

Complaints must be addressed to the appropriate Officer, as follows:

- For complaints involving a tutor or the provision of teaching, the Senior Tutor;
- For complaints involving a student member, the Dean;
- For complaints involving College accommodation, facilities or services, or domestic/administrative staff, the Domestic Bursar;
- For complaints relating to a financial matter, the Finance Bursar;
- For complaints relating to a College Officer (including the Principal), the Vice-Principal;
- For complaints involving a mix of the above or any other matter, the Vice-Principal.

If you do not wish your complaint to be dealt with by the Officer identified above, you may direct it to the Principal with a written explanation of why you would like someone other than that Officer to handle it. It will be for the Principal to decide whether someone other than the Officer identified above should deal with your complaint, and if so who. You will be informed of the Principal’s decision in writing.

Your complaint will be acknowledged in writing within five working days.

**Stage 2: Investigation**

The Officer, assisted by an administrative officer or other member of staff, will invite you to a meeting to discuss the complaint and ask any questions he or she has about its content. This meeting will normally take place within ten working days of receipt of the complaint. You may invite another student of the College, or a Fellow of the College or a JCR, MCR or OUSU Official to accompany you.

After meeting with you, the Officer will investigate the matters raised in the complaint. In order to do so he or she may need to speak with others, and/or to seek clarification or further information from you.

If, in the opinion of the Officer, the matter raised by you as a complaint affects a substantial section of the College community, he or she may choose to refer it to a Committee of the College with JCR and/or MCR representation.

The Officer (or Committee) will ordinarily make a decision about your complaint within 20 working days of receipt of the complaint. You will be informed of the decision and the reasons for it in writing.

**Stage 3 (optional): Appeal**

If you are dissatisfied with the outcome of your complaint, you may appeal in writing to the Principal. The letter of appeal should describe in sufficient detail the reason for your appeal, and include a copy of the decision against which you are appealing.

The Principal will acknowledge your appeal in writing within five working days, and report back on his/her deliberations within ten working days. The Principal’s decision is final, notwithstanding the right of appeal to the Office of the Independent Adjudicator for Higher Education.

**Stage 4: Monitoring and reporting**

The Domestic Bursar will keep a register of the complaints made using the formal procedure, and a summary of numbers and outcomes will be reported annually to the Governing Body at the start of Michaelmas Term, along with recommendations for any action required in response to issues identified in complaints.